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21 April 2022

Pensions Committee

A meeting of the Committee will be held at 10.00 am on Friday, 29 April 2022 at County Hall, Chichester, PO19 1RQ.

Tony Kershaw

Director of Law and Assurance

Agenda

Part I

10.00 am 1. **Declarations of Interests**

Members and officers are invited to make any declaration of personal or prejudicial interests that they may have in relation to items on the agenda and are reminded to make any declarations at any stage during the meeting if it becomes apparent that this may be required when a particular item or issue is considered.

It is recorded in the register of interests that:

- Cllr Elkins is a Member of Arun District Council
- Cllr Hunt is a Member of the Chichester Harbour Conservancy
- Cllr Jupp is a Member of Horsham District Council

These financial interests only need to be declared at the meeting if there is an agenda item to which they relate.

10.02 am 2. Part I Minutes of the last meeting (To Follow)

The Committee is asked to agree the Part I minutes of the meeting of the Committee held on 4 February 2022 attached (cream paper).

10.04 am 3. Urgent Matters

Items not on the agenda, which the Chairman of the meeting is of the opinion, should be considered as a matter of urgency by reason of special circumstances.

10.04 am 4. Part II Matters

Members are asked to indicate at this stage if they wish the meeting to consider bringing into Part I any items on the Part II agenda.

10.05 am 5. **Pension Advisory Board Minutes - Part I**

The Committee is asked to note the confirmed Part I minutes from the meeting of the Pension Advisory Board on 15 November 2021 and the agenda from the meeting of the Pension Advisory Board on 11 February 2022.

- (a) 15 November 2021 Part I Pension Advisory Board Minutes (Pages 5 10)
- (b) **11 February 2022 Pension Advisory Board Agenda** (Pages 11 14)

10.10 am 6. **Business Plan** (Pages 15 - 46)

Report by the Director of Finance and Support Services.

The Committee is asked to note the updates on Business Plan activities for 2021/22 and the full risk matrix. The Committee is also asked to approve the priorities for 2022/23.

10.30 am 7. **Governance Policy and Compliance Statement Review** (Pages 47 - 64)

Report by the Director of Finance and Support Services.

The Committee is asked to approve the Governance Policy and Compliance Statement for publication. The Committee is also asked to invite the Pension Advisory Board to consider the approved text.

10.45 am 8. **Pension Administration Performance** (Pages 65 - 80)

Report by the Director of Finance and Support Services.

The Committee is asked to note the report.

11.05 am 9. **Cyber Security** (Pages 81 - 84)

Report by the Director of Finance and Support Services.

The Committee is asked to recommend that officers continue to monitor cyber security and risk; and that Pension Committee Members and Pension Advisory Board members undertake to complete the LOLA training and the tPR toolkit training.

11.20 am 10. **Actuarial Valuation 2022** (Pages 85 - 90)

Report by the Director of Finance and Support Services.

The Committee is asked to note the report.

11.50 am 11. Date of the next meeting

The next meeting of the Pensions Committee will be 10.00 a.m. 27 July 2022 at County Hall.

Part II

11.50 am 12. Exclusion of Press and Public

The Committee is asked to consider in respect of the following item(s) whether the public, including the press, should be excluded from the meeting on the grounds of exemption under Part I of Schedule 12A of the Local Government Act 1972, as indicated below, and because, in all the circumstances of the case, the public interest in maintaining the exemption of that information outweighs the public interest in disclosing the information.

11.50 am 13. **Part II Minutes of the last meeting** (To Follow)

To confirm the Part II minutes of the meeting of the Committee held on 4 February 2022, for members of the Committee only (yellow paper).

11.55 am 14. **Pension Advisory Board Minutes - Part II** (Pages 91 - 92)

The Committee is asked to note the confirmed Part II minutes from the meeting of the Pension Advisory Board on 15 November 2021 (yellow paper).

12.00 pm 15. **Review of Pension Investment Performance** (To Follow)

Paper by the Director of Finance and Support Services and Independent Fund Adviser summarising transactions and performance during the quarter and giving comments on the quarter, for members of the Committee only (yellow paper).

12.15 pm 16. **Presentation by Baillie Gifford**

The Committee to receive a presentation on portfolio performance.

1.00 pm **Break for the Committee**

1.45 pm 17. **Presentation by Goldman Sachs**

The Committee to receive a presentation on portfolio performance.

2.30 pm 18. Update from ACCESS Joint Committee activity and proposals for change to governance (March 2022) (Pages 93 - 100)

Report by the Director of Finance and Support Services attached for members of the Committee only (yellow paper).

The Committee is asked to consider the recommendations within the report.

2.45 pm 19. **Investment Strategy Implementation** (Pages 101 - 112)

Report by the Director of Finance and Support Services attached for members of the Committee only (yellow paper).

The Committee is asked to consider the recommendations within the report.

To all members of the Pensions Committee

Pension Advisory Board

15 November 2021 – At a meeting of the Pension Advisory Board held at 9.30 am at Virtual meeting with restricted public access.

Present: Peter Scales (Chairman)

Richard Cohen, Miranda Kadwell, Kim Martin, Becky Caney, Chris Scanes and Tim Stretton

Also in attendance: Alistair Rush (Deputy Director of Finance), Rachel Wood (Pension Fund Strategist), Vickie Hampshire (Finance Manager (Pension Fund – Governance)), Tara Atkins (Principal Pensions Consultant (Administration & Employers)), Adam Chisnall (Democratic Services Officer) and Andrew Lowe (Head of Pensions, Investments and Borrowing).

Part I

16. Declarations of Interests and Conflicts

16.1 None declared.

17. Part I Minutes of the last meeting

17.1 Resolved – That the minutes of the meeting of the Board held on 26 July 2021 be approved as a correct record and signed by the Chairman.

18. Pension Advisory Board Membership

18.1 The Board noted that the Chairman had agreed to reappoint Tim Stretton as a representative on the Board for a second 4 year term.

19. Progress Statement

- 19.1 The Board noted that there were no outstanding actions from previous meetings.
- 19.2 Adam Chisnall gave the Board an update on virtual meeting arrangements. As the Pension Advisory Board was not classified as a decision-making body it would continue to be virtual during the pandemic. This would help take the strain away from the Council Chamber which was the only venue that could currently accommodate in-person meetings.
- 19.3 Adam Chisnall added that the benefit of running as a virtual meeting was that the Board meetings would continue to be webcast so that the public would be able to view the meetings.
- 19.4 Resolved That the Board noted the update.

20. Pensions Committee Minutes - Part I

20.1 The Board considered the confirmed Part I minutes from the 21 July 2021 Pensions Committee meeting and the Agenda from the 25 October 2021 Pensions Committee meeting (copies appended to the signed minutes).

- 20.2 The Chairman explained that now the Pensions Committee was meeting in-person, with a public gallery, the Committee meetings were no longer webcast. Therefore, it was no longer possible for the Chairman to provide commentary on the webcast of the meeting.
- 20.3 Resolved That the minutes and agenda be noted.

21. Business Plan Update

- 21.1 The Board received a report by the Chairman of the Pension Advisory Board (copy appended to the signed minutes).
- 21.2 The Chairman introduced the report and highlighted Appendix A which was a summary of progress of the Board's Business Plan.
- 21.3 The Chairman explained his intention to hold the annual review meetings virtually, and asked Board members to consider their availability for January and February.
- 21.4 The Board made comments including those that follow.
 - Commented that they had experienced difficulties accessing the Hymans Robertson LGPS Online Learning Academy (LOLA) which had led to delays in completion.
 - Welcomed the LOLA training and asked if there would be more. –
 Rachel Wood confirmed that Hymans Robertson would continue to update the content to ensure it remained current.
 - Commented on a recent CIPFA Seminar and how the updates were limited due to the delayed progress with relevant Government processes.
 - Board Members felt it would be useful to all share training slides to each other. – Vickie Hampshire agreed to ask organisers if this was permitted when training courses were booked.
- 21.5 Resolved That the Board notes the updates to the Business Plans of the Board and of the Pensions Committee.

22. Administration procedures and performance

- 22.1 The Board received a report by the Director of Finance and Support Services (copy appended to the signed minutes).
- 22.2 Tara Atkins introduced the report and gave an update on Annual Benefit Statements. Improvements had been made from last year and 100% of deferred member statements had been produced. Work was continuing to collect appropriate data from employers to implement the McCloud remedy, with employers who were not engaging being chased.
- 22.3 The Board made comments including those that follow.
 - Gave praise to Andrew Lowe and his team for the performance targets and thanked officers for including compliments with complaints on the report which had been a previous request by the Board.
 - Sought clarity on the administration team's onboarding of the London Borough of Hillingdon Pension Fund and if there would be

any impact for West Sussex. – Andrew Lowe confirmed that the onboarding had been discussed with West Sussex officers and that there should be no impact on West Sussex Business as Usual work. The Chairman confirmed that he had had discussions with officers on this and had received reassurance that there were sufficient resources in place so that West Sussex would not be impacted. Andrew Lowe confirmed that the membership of the new Partners were generally small. Rachel Wood confirmed that active conversations were taking place with the administration team to monitor resourcing.

22.4 Resolved - That the Board notes the update.

23. Communication Strategy

- 23.1 The Board received a report by the Director of Finance and Support Services (copy appended to the signed minutes).
- 23.2 Tara Atkins introduced the report which outlined area to update for fund communications in line with the Communication Strategy.
- 23.3 The Board made comments including those that follow.
 - Sought clarity on the annual content review for the website. Tara Atkins confirmed that this referred to the content of the website, which would be updated ahead of the electronic pensioner newsletter being published in spring 2022.
 - Asked if the Board should play any role in the website content updates. – Tara Atkins confirmed that the Board would be updated as part of the process, and explained that the website was constantly reviewed. The Chairman encouraged Board members to highlight any issues on the website to officers if they found any. Tara Atkins confirmed that feedback would be welcomed and reported that recent focus group feedback on the website had been positive and some improvements had been recommended.
- 23.4 Resolved That the Board notes the schedule of Communications drawn from the Communication Policy Statement and the feedback from employers at the Focus Group for future Pensions Matters.

24. Regulations and Governance update

- 24.1 The Board received a report by the Chairman of the Pension Advisory Board (copy appended to the signed minutes).
- 24.2 The Chairman introduced the report and confirmed that there was not much to currently report on. The Chairman confirmed that he would continue to send bulletins and articles that would be useful reading for the Board.
- 24.3 The Board commented on CIPFA's withdrawal from annual events. The Chairman agreed that CIPFA's withdrawal was a concern and stated that it would be interesting to see what the Scheme Advisory Board (SAB) picked up.

24.4 Resolved – That the Board notes the update.

25. Review of Pension Fund Policy Documents

- 25.1 The Board received a report by the Director of Finance and Support Services (copy appended to the signed minutes).
- 25.2 Vickie Hampshire introduced the report and the presented policies. There had been no significant changes to the Breaches Policy. However opportunity had been taken to ensure compliance and improvements to the Internal Dispute Resolution Procedure. The Conflict of Interest Policy was new and had been drafted as it was expected to be a future requirement. As there was no current requirement, there was no guidance to check compliance against the policy.
- 25.3 The Board made comments including those that follow.
 - Sought clarity on the role of the Board in reporting breaches. –
 Tara Atkins confirmed that the Local Government Association had
 stated that Pension Boards should have oversight of breaches, but
 not an involvement in the detail. The Board would be updated on
 improvements made following breaches.
 - Noted that the Pensions Regulator listed Pension Boards as a formal breach reporter, and that the Board could escalate an issue if it felt a breach had not be handled appropriately. – Tara Atkins confirmed that officers would always investigate breaches and that it was for the Board to consider the response to a breach. The Board also had a remit to raise a report if it was discovered that a breach had not been reported.
 - Queried who was the 'scheme manager' as referred to in the Breaches Policy. – Tara Atkins confirmed this was a dual role that was covered by Tony Kershaw, Director of Law and Assurance, and Katharine Eberhart, Director of Finance and Support Services.
 - Noted the examples of breaches and queried how the Board was proposed to assist with internal dispute resolution requirements. – Tara Atkins explained that this was a Scheme Advisory Board definition and that the Board was expected to have visibility of the process. The Board would also monitor to see if guidance and regulations were being complied with.
 - Asked who was covered by the Conflicts of Interest Policy. Vickie Hampshire confirmed that this covered the Board, the Pensions Committee, officers and advisors.
 - Felt that the policy should make it clear that a Board member who
 is also in the pension fund does not have a conflict of interest. –
 Vickie Hampshire agreed to look into this.
- 25.4 Resolved That the Board notes the register of policy documents and the contents of the Breaches Policy, the Internal Disputes Resolution Procedure, and the draft Conflict of Interest Policy.

26. Date of Next Meeting

26.1 The Board noted that its next scheduled meeting would take place on Friday 11 February 2022 at 9.30 a.m. at County hall, Chichester.

27. Exclusion of Press and Public

Resolved – That under Section 100(4) of the Local Government Act 1972, the public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Part I, of Schedule 12A, of the Act by virtue of the paragraph specified under the item and that, in all the circumstances of the case, the public interest in maintaining the exemption of that information outweighs the public interest in disclosing the information.

28. Part II Minutes of the last meeting

The Board agreed the Part II minutes of the 26 July 2021 meeting and they were signed by the Chairman.

29. Pensions Committee Minutes - Part II

The Board noted the contents of Part II minutes from the 21 July 2021 Pensions Committee meeting.

30. ACCESS Update

The Board considered the report by the Director of Finance and Support Services from the 25 October 2021 Pensions Committee (copy appended to the signed minutes).

The Board noted the report.

31. Extract of Review of Pension Investment Performance from Pension Committee meeting on 25 October 2021

The Board considered a report by the Director of Finance and Support Services.

The Board considered the report and noted its contents.

The meeting ended at 10.45 am

Following the meeting, the Pension Advisory Board had a training session on Internal Audit Assurance.

Chairman



Tony Kershaw

Director of Law and Assurance

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5 November 2021

Pension Advisory Board

A virtual meeting of the Board will be held at **9.30 am** on **Monday, 15 November 2021**.

Note: In response to the continuing public health measures, this meeting will be held virtually with members in remote attendance. Public access is via webcasting.

Items 1 to 13 in Part I of the agenda will be available to watch via the internet at the address below. Items 14 to 18 in Part II of the agenda contain exempt information, as indicated, and therefore will not be broadcast.:

http://www.westsussex.public-i.tv/core/portal/home

Tony Kershaw
Director of Law and Assurance

Agenda

Part I

1. Declarations of Interests and Conflicts

Members and officers must declare any pecuniary or personal interest, or any potential conflicts of interest in any business on the agenda. They should also make declarations at any stage such an interest becomes apparent during the meeting. Consideration should be given to leaving the meeting if the nature of the interest warrants it. If in doubt, contact Democratic Services before the meeting.

2. **Part I Minutes of the last meeting** (Pages 5 - 8)

To confirm the part I minutes of the meeting of the Board held on 26 July 2021.

3. Urgent Matters

Items not on the agenda, which the Chairman of the meeting is of the opinion, should be considered as a matter of urgency by reason of special circumstances.

4. Pension Advisory Board Membership

The Constitution for the Pension Advisory Board concerning membership terms is as follows:

'The term of office for employer and scheme member representatives is four years and will be on a phased basis. This can be extended following reselection up to a maximum of three terms. Reselection will be at the invitation or discretion of the Chairman, with advice from the Director of Finance and Support Services and the Director of Law and Assurance.'

The Board are asked to note that the Chairman has agreed to re-appoint Tim Stretton as a representative for a second 4 year term.

5. **Part II Matters**

Members are asked to indicate at this stage if they wish the meeting to consider bringing into Part I any items on the Part II agenda.

6. **Progress Statement**

There are no outstanding issues for consideration.

7. Pensions Committee Minutes - Part I

The Board is asked to note the confirmed Part I minutes from the meeting of the Pensions Committee on 21 July 2021 and the agenda from the meeting of the Pensions Committee on 25 October 2021.

- (a) **21 July 2021 Part I Pensions Committee Minutes** (Pages 9 12)
- (b) **25 October 2021 Pensions Committee Agenda** (Pages 13 16)

8. **Business Plan Update** (Pages 17 - 34)

Report by the Chairman of the Pension Advisory Board.

The Board is asked to note the updates to the Business Plans of the Board and of the Pensions Committee.

9. Administration procedures and performance (Pages 35 - 48)

The Board is asked to consider the Administration Report from the 25 October 2021 Pensions Committee by the Director of Finance and Support Services.

10. **Communication Strategy** (Pages 49 - 64)

Report by Director of Finance and Support Services.

The Board is asked to note the schedule of Communications drawn from the Communication Policy Statement and the feedback from employers at the Focus Group for future Pensions Matters. The Board is also asked to provide feedback on the Communications presented at the meeting

11. **Regulations and Governance update** (Pages 65 - 68)

Report by the Chairman of the Pension Advisory Board.

The Board is asked to note the current issues relating to Scheme Regulations and Governance.

12. **Review of Pension Fund Policy Documents** (Pages 69 - 122)

Report by Director of Finance and Support Services.

The Board is asked to note the register of policy documents and provide feedback on the policies presented at the meeting.

13. **Date of Next Meeting**

The next meeting of the Board will be held at 9.30 am on Friday 11 February 2022.

Part II

14. Exclusion of Press and Public

The Board is asked to consider in respect of the following item(s) whether the public, including the press, should be excluded from the meeting on the grounds of exemption under Part I of Schedule 12A of the Local Government Act 1972, as indicated below, and because, in all the circumstances of the case, the public interest in maintaining the exemption of that information outweighs the public interest in disclosing the information.

Exempt: paragraph 3, financial or business affairs of any person (including the authority).

15. **Part II Minutes of the last meeting** (Pages 123 - 124)

To confirm the part II minutes of the meeting of the Board held on 26 July 2021.

16. **Pensions Committee Minutes – Part II** (Pages 125 - 130)

The Board is asked to note the confirmed Part II minutes from the meeting of the Pensions Committee on 21 July 2021 (yellow paper).

17. **ACCESS Update** (Pages 131 - 140)

The Board is asked to consider the following report which went to the Pensions Committee on 25 October 2021.

Report by the Director of Finance and Support Services attached for members of the Board only (yellow paper).

18. Extract of Review of Pension Investment Performance from Pension Committee meeting on 25 October 2021 (Pages 141 - 148)

Report by the Director of Finance and Support Services attached for members of the Board only (yellow paper).

The Board is asked to note the report.

To all members of the Pension Advisory Board

Key decision: Not applicable

Unrestricted

Report to Pensions Committee

29 April 2022

Business Plan

Report by Director of Finance and Support Services

Summary

The Pensions Committee approved its Business Plan for 2021/22 in March 2021, setting out the aims and objectives of the fund over the coming year, its core work and how the objectives will be achieved. During 2021-22 the fund:

- Invested £367m of the Fund's commitments to two private debt funds (managed by Goldman Sachs and ICG), private equity (managed by Partners Group) and all of the Fund's commitment to an infrastructure fund (managed by JPMorgan) with monies redeemed from fixed income and equity investments.
- Transferred further investments into sub-funds within the ACCESS pool, meaning all the Pension Fund's equity and fixed income holdings (£4.4bn, or 80% of the total Fund) are now via the ACCESS pool arrangements.
- Completed its external audit of its Statement of Accounts and Annual Report, by the required statutory deadlines and with an unqualified audit opinion, with the Statements agreed by the Regulation, Audit and Accounts Committee in November 2021.
- Published 100% of Annual Benefit Statements for deferred members and 99% of Annual Benefit Statements for active members by the Statutory deadline of 31 August 2021.

Informed by the Pensions Committee's objectives and its risk register and the Regulatory framework that the Scheme operates the Business Plan for 2022/23 has been prepared for the Committee's consideration. The following are noted:

- The Administering Authority must obtain an actuarial valuation of the assets and liabilities of the pension fund on 31 March 2022 and set employer contributions from 1 April 2023.
- Take advice on whether the current strategic asset allocations remains appropriate to allow the Pension Fund to meet its objectives and implement any changes
- In addition to ongoing data collection, it is expected that the Government will consult on the McCloud remedy in summer 2022, along with consultations on investments, pooling arrangements, reporting on climate related financial disclosures, Scheme governance and other changes to the benefit structure of the Scheme.
- Develop an approach to support member communication, particularly in relation to Annual Benefit Statement publication, reflecting the diversity of membership in the Scheme.

Recommendations: That the Pensions Committee:

- (1) Notes the updates on Business Plan activities for 2021/22
- (2) Approves the priorities for 2022/23 (Appendix A).
- (3) Notes the full risk matrix (Appendix B).

1 Background

- 1.1 The Pensions Committee maintains a Business Plan which sets out its key priorities. The Pensions Committee's approach, historically, has been to review its business plan in full annually at the start of the year and consider updates during the year. The 2021/22 Business Plan was agreed in March 2021 and the 2022/23 Business Plan has been prepared for the Committee's consideration. The 2022/23 Business Plan sets out the final deliverables for 2021/22 and sets out how the aims and objectives of the fund over the coming year will be achieved. A full risk register is also attached.
- 1.2 The report is also shared with the Pension Advisory Board.

2 2021/22 and 2022/23 Business Plan

- 2.1 The 2021/22 Business Plan was agreed in March 2021 and the 2022/23 Business Plan has been prepared for the Committee's consideration.
- 2.2 The 2022/23 Business Plan (Appendix A) sets out the final deliverables for 2021/22 and sets out how the aims and objectives of the fund over the coming year will be achieved.

3 Risk

- 3.1 A full risk register has been provided to the Committee (Appendix B) as part of its annual review. Risk themes are then reported to the Committee on a quarterly basis.
- 3.2 The following are highlighted in terms of risk themes:
 - The risk themes relating to Covid 19 have been closed.
 - The risk theme relating to political and/or employer pressure results in change to investment strategy due to factors including ESG (RT3) remains amber but consultations around levelling up, asset pooling and responsible investment are anticipated which will inform the impact rating.
 - The risk theme relating to training (RT7) has been updated to include the loss of professional investor status under MiFiD II if managers are not satisfied with the evidence provided.
 - The risk theme relating to an increase in the variety and number of employers participating in the Scheme (RT12) has been upgraded to 'red' reflecting the government's white paper setting out requirement for all schools to become academies by 2030.
 - The wording in relation to the cyber-crime risk theme (RT13) has been updated to reflect the wider scope of the threat but the risk remains 'red'.

4 Consultation, engagement and advice

N/A

5 Finance

An allowance for the Fund's administration expenses is included within employer contribution rates.

6 Risk implications and mitigations

Covered in main body of report and appendices.

7 Policy alignment and compliance

N/A

Katharine Eberhart

Director of Finance and Support Services

Contact Officer: Rachel Wood, Pension Fund Strategist, 0330 222 3387, rachel.wood@westsussex.gov.uk

Appendices

Appendix A – Business Plan 2022/23

Appendix B - Full Risk Register

Background papers

N/A

Recommended Training

Hymans LGPS Online Learning Academy - Module 2 - Business Planning









Background

This is the Business Plan for the West Sussex Local Government Pension Scheme. The County Council is responsible for administering the West Sussex County Council Pension Fund. It has delegated responsibility for this to the Pensions Committee.

The Business Plan is an important document which sets out the aims and objectives of the fund over the coming few years and the outcomes the Committee want to achieve for its stakeholders.

The Fund's overarching objectives are set out below:

- **Governance:** To put stakeholders at the centre of everything we do, act with integrity and be accountable for decisions made. This will be achieved through a robust, and well based governance framework which considers risk management, compliance and appropriate resourcing.
- **Investments and Funding:** To make the best use of our resources and minimise the long-term cash contributions which employers need to pay to the Fund. This will be achieved through recognising the link between assets and liabilities and adopting an investment strategy which balances risk and return.
- Administration and Communication: To build on the improvement journey in relation to the administration and deliver a high-quality administration service to all stakeholders. This will be done through working closely with our partners and the establishment of processes and procedures to ensure that the Fund receives all income due and payments are made to the right people at the right time, clear communication and robust accounting and reports.

Resources and Budget

The County Council's s151 Officer and Director of Finance and Support Services is responsible for the administration of the Fund 's financial affairs and has delegated authority to manage and advise the County Council in the discharge of the responsibilities of the County Council as Scheme Manager in relation to the Local Government Pension Scheme under the Public Service Pensions Act 2013, jointly with the Director of Law and Assurance.

The Director of Finance is supported by the Pension Fund Strategist and LGPS Officers (equivalent to 8.22FTE).

Other key parties are listed below. The Fund's financial statement provide more detail about the costs incurred.

- **Administration:** The pension administration is provided through a partnership with Hampshire County Council. The Fund pays an annual charge relating to the pensions and payroll administration and relevant staff costs, as agreed between the Director of Finance and Support Services and Hampshire County Council.
- Oversight and Governance: The Fund has access to services within the County Council's finance team including banking, income collection and treasury management and access to services within the County Council's legal team, who may also commission advice from outside legal firms as appropriate. Costs are charged to the Fund based on a proportion of time spent by officers and associated overheads.
- **Professional Advisers:** External advisers including the Fund Actuary, Independent Advisers and Independent Property Valuer have been appointed to provide appropriate advice to Officers and Members.
- **External Fund Managers:** Fund management has been outsourced to external fund managers. Fees are agreed in the respective mandates governing their appointment and are mainly based on the market value of the investments under management.

The Business Plan has been written whilst awaiting the review of governance arrangements in the LGPS by the Department for Levelling Up, Housing and Communities (DLUHC) – who are the government department responsible for management of the LGPS nationally. A consultation on updated regulations and guidance is expected in summer 2022. The governance arrangements for the Pension Fund will be reviewed because of this consultation and resulting guidance / Regulation.

Review 2021/22

During the 2021/22 financial year the Fund successfully:

- Invested £367m of the Fund's commitments to two private debt funds (managed by Goldman Sachs and ICG), private equity (managed by Partners Group) and all of the Fund's commitment to an infrastructure fund (managed by JPMorgan) with monies redeemed from fixed income and equity investments. As a result, on 31 March 2022 the Fund's portfolio was aligned with its investment strategy. The Pensions Committee had agreed an investment strategy which reflected the objective of maintaining the strong funding position identified at the 2019 actuarial valuation and the Committee's consideration of its approach to responsible investment, aligned to deliver sustainable investment and funding outcomes.
- Transferred further investments into sub-funds within the ACCESS pool, meaning all the Pension Fund's equity and fixed income holdings (£4.4bn, or 80% of the total Fund) are now via the ACCESS pool arrangements. The eleven participating authorities now have £35bn within the ACCESS pooling arrangements. The West Sussex County Council Pension Committee agreed in 2016 to join the ACCESS Pool, in line with Government guidance, with the aim of achieving a lower fee base over time.
- Completed its external audit of its Statement of Accounts and Annual Report, by the required statutory deadlines and with an unqualified audit opinion, with the Statements agreed by the Regulation, Audit and Accounts Committee in November 2021).
- Took steps to prepare for the 2022 valuation including further improvements in the data held by the Fund and collected data from employer to allow the administration team to implement changes associated with the McCloud judgement. There has been noticeable improvement in the quality of the Fund's membership data which has benefits to members and employers and reduces costs.
- Published 100% of Annual Benefit Statements for deferred members and 99% of Annual Benefit Statements for active members by the Statutory deadline of 31 August 2021.
- Received Substantial Audit Assurance opinions in relation to the control framework to support appropriate, complete and prompt administration of both new starters and pension leavers.

Some of these priorities continue in 2022/23, along with new business plan items. These have been set out on the following page. These align with areas of attention agreed by the Pension Advisory Board. However, the Pension Fund seeks to continually make improvements to its processes and business as usual activities.

2022/23 ACTIONS

COMPLETE 2022 VALUATION

BUSINESS PLAN ITEM CONTEXT

Under the Regulations, the Administering Authority must obtain an actuarial valuation of the assets and liabilities of the pension fund on 31 March 2022. This will set employer contributions from 1 April 2023 and review whether the Fund's funding/contribution strategy and investment strategy remain appropriate.

Work with the administration team to submit a full, valid, data set to the Fund Actuary in July 2023.

Work with advisers to review assumptions, funding strategy, positioning for employers and integrate employer risk framework.

Determine sustainable future employer monitoring arrangements.

Engage with employers to ensure that the Fund has a full understanding of their circumstances including any contracting arrangements in place with associated admission bodies

Publish employer results by 31 March 2023.



BUSINESS PLAN ITEM CONTEXT

INVESTMENT

STRATEGY

STATEMENT

The Fund has an Investment Strategy Statement designed to provide transparency in relation to how investments are managed.

2022/23 ACTIONS

Taking into consideration the Fund's liability characteristics (e.g. membership profile, benefit cashflows and contribution schedule) take appropriate advice on the suitability (in terms of risks and returns) of the current strategic asset allocations to allow the Pension Fund to meet its objectives and implement any changes.

Consider any further commitments to existing asset classes (private equity, private debt or infrastructure) reflecting the Pension Fund's strategic positioning, maintaining exposure over the medium/longer term.

Consider the investment implications and potential conflicts of the DLUHC white paper on levelling up (including the setting an ambition of up to 5% of assets invested in projects that support local (UK) areas) and engage with government, the ACCESS Pool and others.

Consider the investment implications of any proposed quidance or direction about investment decisions put forward by Government.

BUSINESS PLAN ITEM CONTEXT

IMPLEMENT CHANGES REQUIRED AS A RESULT OF THE MCCLOUD JUDGEMENT

On 20th December 2018 the Court of Appeal found that protections given to scheme members who in 2012 were within ten years of their normal retirement age were unlawful on the grounds of age discrimination and could not be justified. Those members who have been discriminated against will need to be offered appropriate remedies to ensure they are placed in an equivalent position to the protected members. At 31 March 2022 202 of 214 completed service/break data sets from West Sussex employers had been received (representing 93% of the population who are likely to need remedy).

2022/23 ACTIONS

Liaise with those employers who have not provided the required information to understand issues and deliverables.

Upload data (target September/October 2022).

Engage with government, administration team and Actuarial Advisers to consider the remedy proposed by Government.

Keep key stakeholders informed.

There are currently no Regulations or Guidance to determine a deadline for this work being completed and changes implemented, but it is expected to be autumn 2023.

BUSINESS PLAN ITEM CONTEXT 2022/23 ACTIONS It is anticipated that there will be a number of Consider the requirements of the changes and CONSULTATIONS consultations and guidance issued during the year identify key activities to ensure compliance and including: adherence to best practice. The Pension Regulators Single Code of Practice Actively consider consultations. McCloud Remedy **Boycotts and Sanctions** Responsible Investment Good Governance Asset Pooling Updating Cost Control Mechanism Task Force on Climate-Related Financial Disclosures (TCFD) Levelling Up £95k Cap Develop an approach to support the Communication The fund is required to publish several strategy COMMUNICATIONS documents and disclose information about benefits Strategy particularly in relation to Annual Benefit and scheme administration to scheme members Statement publication, reflecting the diversity of membership in the Scheme. and others. Actively consider the content and presentation within published documents when reviewed.

BUSINESS PLAN ITEM	CONTEXT	2022/23 ACTIONS
DATA	The maintenance of complete and accurate records is a control to allow the fund to carry out basic functions. Poor record-keeping can result in schemes failing to pay benefits in accordance with scheme regulations, processing incorrect transactions and paying members incorrect benefits.	Scope any specific work identified as a result of the 2022 Actuarial Valuation including preserved refunds and address tracing. Support wider service improvements, including considering processes and engagement with employers, reflecting self-service and the introduction of Data Dashboard due to be connected no later than April 2024).
ROBUST ACCOUNTING	The Pension Fund is required to produce accounts in line with statutory deadlines. The accounts are subject to external audit review and assurance.	Complete the Pension Fund's Statement of Accounts in line with the Project Plan and by the statutory deadline (30 September 2022) Work with the external auditors on their review.
ANNUAL REPORT	The Pension Fund is required to produce an Annual Report in line with statutory deadlines and considering statutory guidance.	The Report will be considered by the Pensions Committee at their meeting on July 2022 and by the Pension Board in September 2022.

BUSINESS PLAN ITEM CONTEXT

2022/23 ACTIONS

ACCOUNTING SYSTEM The County Council is changing its core accounting system to Oracle. Officers will work with colleagues across the County Council to ensure processes, procedures and reporting are in place within the core accounting system implemented to replace

the current SAP system.

Officers will continue to work with the project team to ensure the accounting system is implemented by January 2023.



Contracts

The Pension Fund has arrangements with service providers to provide specific services or advice.

During the year the Fund will complete a procurement in relation to Global Custody and prepare for Actuarial and Benefits Consultancy.

Service	Appointment	Term	Note
Custody	Northern Trust	To June 2022	Procurement through National Framework to be
			completed Q1 2022/23
Actuarial & Benefits	Hymans Robertson	To October 2023	Procurement through National Framework to be
Consultancy			completed Q1 2023/24
Property	Aberdeen	To March 2024	Whole of market search in 2023/24
Property Valuer	Savills	To September 2024	Three tenders in 2023/24
Operator to ACS	Link	To March 2025	Whole of market search with ACCESS Councils in 2024/25

Training

A Training Strategy has been established to aid the Pension Committee and Pension Advisory Board members in performing and developing personally in their individual roles and to equip them with the necessary skills and knowledge to act effectively in line with their responsibilities.

A key focus for the Committee over the year will be the Actuarial Valuation and training will be provided on key considerations during this process. Additional training for the Committee has been summarised below.

- 15 September 2022 Statement of Accounts
- 2 November 2022 Link Fund Solutions (TBC)

This will be supplemented by external training opportunities including:

- 13 15 June 2022 PLSA Local Authority Conference (Cotswolds)
- 4 6 July 2022 LAPF Strategic Investment Forum (Hertfordshire)
- September 2022 (TBC) LGC Investment and Pension Summit (Leeds)
- 20 October LGA Fundamentals I (London)
- 8 10 November 2022 Baillie Gifford LGPS Conference (Edinburgh)
- 10 November LGA Fundamentals II (London)
- 6 December 2022 LGA Fundamentals III (London)
- 19 20 January 2023 LGA Annual Governance Conference (Cardiff)
- March 2023 (TBC) LGC Investment Seminar (Cheshire)

Risk

The risk assessment process helps identify a range of internal and external risks which are critical to the Scheme and members. This has been informed by relevant sources of information including internal disputes, legislative breaches, internal and external audit reports, and service contracts. This has been summarised below:

Ref	Risk Theme	Action / Update	Apr- 22
RT3	Political and/or employer pressure results in change to investment strategy due to ESG factors resulting in the Fund being required to restrict Fund Manager investments and/or the Fund being challenged on fiduciary duty.	Public Service Pensions and Judicial Offices Bill accepted in the Lords stating that the Secretary of State can issue guidance that LGPS Funds may not make investment decisions that conflict with the UK's foreign and defence policy. Levelling Up white paper includes references to LGPS funds having plans for up to 5% of assets to be allocated to projects which support local areas. Full impact is difficult to quantify until further information/guidance is received from Government and Scheme Advisory Board.	Amber
RT4	Insufficient funds to meet liabilities resulting in increased contributions required from employers or changing to a higher risk investment strategy	Carry out Asset Liability Modelling as part of the valuation to ensure current Investment Strategy is fit for purpose. Investments made into income generating assets. Size and pattern of contributions to feed into cashflow monitor and projections.	Green

Ref	Risk Theme	Action / Update	Apr- 22
RT5	Insufficient resources to comply with the Administering Authority's Regulatory responsibilities and ability to deliver the business plan.	There is currently a vacancy with work being prioritised and managed across team members. Reviewing practices and processes to maximise efficiency.	Amber
RT6	Poor quality data resulting in error and misstatement.	Positive feedback from Hymans on improvements in data. Preserved refund project being scoped by administration team.	Amber
RT7	Officer, Committee and Board knowledge and understanding resulting in poor decision making, disengagement on key issues and loss of professional investor status under MiFiD II.	Training provision reviewed and amended to reflect membership of Committee and needs of officers. External training purchased.	Amber
RT8	Asset pooling impacts on the Fund's ability to implement its investment strategy successfully or the Administering Authority is considered to not comply with the relevant statutory guidance.	All liquid assets are now invested via the ACCESS ACS. Consultation on pooling expected in the summer.	Amber
RT9	Failure to secure value for money through managing contracts with third parties	Greater reliance on one contract (Link) managed outside of WSPF control. One contract due to expire in June 2022.	Amber
RT10	Political environment (locally or nationally) impact on investment markets and legislative requirements.	Awaiting changes to regs on Exit Cap, McCloud etc Expecting consultation in the summer. Fund remains in surplus despite volatile markets.	Amber

Ref	Risk Theme	Action / Update	Apr- 22
RT11	Conflict of interest for members and employers	Specific Pension Fund Conflict of Interest Policy will be required following implementation of SAB Good Governance project. Consultation on guidance expected in the summer.	Green
RT12	Increase in variety and number of employers participating in the Scheme resulting in risk of noncompliance with obligations.	Government white paper setting out requirement for all schools to become academies by 2030. There is understood to be 200 schools that will need to convert over the next 8 years which will have a significant impact on the number of employers in the Fund. Known changes to employers and payroll providers being monitored by officers.	Red
RT13	Cyber crime resulting in personal data for members being accessed fraudulently.	Officers are taking appropriate advice in considering how risk can be managed/mitigated. Liaising with internal IT team and external providers to understand procedures in the event of cyber attack.	Red
RT14	Fund not able to implement changes required as a result of McCloud judgement due to insufficient resources or incomplete information held by employers	Awaiting Government consultation on remedy.	Amber

Audit and Controls

The County Council's Regulation, Audit and Accounts Committee (RAAC) have responsibility to provide an adequate and effective system of internal control, to consider the Head of Internal Audit's annual report and opinion and to approve the Internal Audit annual work programme. The Committee have responsibility to consider the work of RAAC with regards to the Pension Fund accounts, internal and external auditors' reports, development and operation of risk management and approval of changes to antifraud and corruption strategy.

The County Council is a Key Stakeholder Partner in the Southern Internal Audit Partnership, who provide internal audit services.

Internal audit work should ensure that adequate internal controls are in place and operate effectively. It will therefore focus on the following key areas:

- Key controls are operating effectively
- Governance framework is operating appropriately
- Arrangements for investment are appropriate including asset pooling
- Business Continuity
- Cyber Risk
- Any significant changes to systems, personnel, processes
- Any controls identified as inadequate

The internal audit team will consider the above through documentation, review of systems, observations and testing of controls.

To supplement its own audit framework the County Council will also receive internal audit reports from its administration provider, Hampshire County Council and Essex County Council as the host authority to the ACCESS Support Unit. The team will also provide the Council's internal and external auditors with information relevant for the completion of their work.

The audit work set out on the next page will be completed over the next two years relating to the pension administration services for processes consistent between West Sussex Pension Fund and Hampshire Pension Fund. Additional internal audit work is also proposed to include accounting for pension payroll, recoveries and contribution receipts, employer assets and cashflows, governance and investments.

Key area	2022/23	2023/24
Pensions, payroll and benefit calculations: Annual review to provide assurance that systems and controls ensure that:	•	•
 Lump sum and on-going pension payments are calculated correctly, are valid and paid to the correct recipients; 		
All changes to on-going pensions are accurate and timely;		
 Pension payroll runs are accurate, complete, timely and secure with all appropriate deductions made and paid over to the relevant bodies. 		
Pension Starters: Review of the control framework to support appropriate, complete and prompt admission of new starters to the various pension schemes administered by Hampshire Pension Services (HPS).		
Pension Leavers: Audit of the controls to ensure accurate, prompt and complete		
administration of pension leavers including the production of on-going annual benefit	•	
statements within agreed timescales.		
Transfers: To provide assurance over the processes and controls to support the accuracy and timeliness of transfers in and out of the schemes managed by HPS.	•	
Pension refunds: To assess that there are appropriate arrangements to ensure all refunds are valid, accurate and are paid promptly to the correct recipients following a validated request to withdraw from the schemes administered by HPS.		•
Member deaths: To provide assurance that systems and processes ensure that any payments related to deceased members are calculated correctly and paid promptly to the correct recipient, with the risk of overpayments minimised.	•	
UPM application: Review of the UPM application including cyber security & access controls.		•
National Fraud Initiative : Full exercise undertaken October 2020 and completed within 6 months and to be undertaken again in October 2022.	•	

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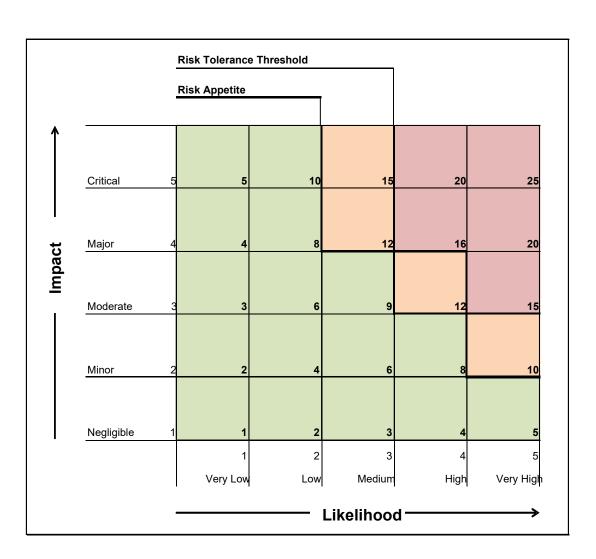
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Pension Fund

						ial Risk Score			rget l Scor		sk			Curi	ent Scor	
Risk No	Risk Theme	Risk Description	Risk Owner	Risk Impact		Likelihood Score	Risk Strate		poot		Risk Control/Action อื่อ วัง	Action Owner	Risk Update	Impact	Likelihood	
PEN 42	RT 12	Delay to admissions of employers to the Fund	Principal Pensions Consultant	Members not admitted to the Fund in a timely manner Contributions not received on time resulting in increased workload to recover Inability to complete processes in a timely manner		3 12	Treat	4	_	8	Work planning to identify new admissions. Clear processes in place for the admittance of new employers Liaising with Actuary regularly to ensure employers are admitted appropriately	Principal Pensions Consultant Principal Pensions Consultant Principal	There is currently a vacancy with work being prioritised and managed across team members.	4	3	_
				4. Delays resulting in impact on members and benefit payments	-							Pensions Consultant				
PEN 27		There is a risk of a successful cyber attack directly from external threats; or	Director of Finance and Support Services	 The Fund suffers significant financial loss or cost. The Fund's reputation is damaged. 	4	4 16	Treat	3	3	9	9 Staff awareness of personal and business information security practices and identification of cyber-security issues including evolving threats. Have processes in place which assist with	Pension Fund Strategist Finance	Officers are taking appropriate advice in considering how risk can be managed/mitigated. Liaising with internal IT team and external providers to understand procedures in the event of cyber	5	5	2
		indirectly as a consequence of members or staff falling prey to social engineering		Member's and employer's trust in the Council is undermined.	-						identifying cyber-attack early, that it is reporting & monitoring is effective, and recovery can be prompt. Robust arrangements in place with all data processors of the Fund's data	Manager - Governance Finance	attack.			
		or phishing attacks. The potential outcome may lead to		Partners will not share data or information with the Fund.	_						processors of the Fund's data	Manager - Governance				
PFN 43		service disruption, financial or data loss. Fund not able to	Pension Fund	Punitive penalties are made on the Fund Not calculating members benefits in line	5	3 15	Treat	3	3		9 Project team set up by admin team		Data has been collected from employers and pension	5	3	1
LIV 43	KI 14	implement changes required as a result of McCloud judgement		with regulations 2. Impact on funding			l rede				Communication with employers letting them know requirements and to flag any issues	Pension Fund Strategist Principal Pensions Consultant	administration software provider has adapted system. Awaiting Government consultation on remedy.	3	3	
				Investigation by tPR Reputational damage	-							Consultant				
PEN 44	RT 14	Employers do not hold required information for the		Not calculating members benefits in line with regulations	5	3 15	Treat	3	3	ç	9 Project team set up by admin team	Pension Fund Strategist	Employers have provided data returns to the admin team.	5	2	1
		Fund to be able to complete the changes required as a result of the McCloud Judgement		Impact on funding Investigation by tPR	-						Communication with employers letting them know requirements and to flag any issues	Principal Pensions Consultant	Awaiting Government consultation on remedy.			
DENI 4E		Insufficient	Pansion Fund	Reputational damage Not calculating members benefits in line	5	3 15	Treat	3	3		9 Project team set up by admin team		Admin team are increasing resource based on their	Ę	3	
LIV 43		resources for the Fund to be able to complete the changes required as a result of the McCloud Judgement	Strategist	with regulations 2. Impact on funding 3. Investigation by tPR		5 15	nedi				Communication with employers letting them know requirements and to flag any issues	Pension Fund Strategist Principal Pensions Consultant	understanding of requirements. Awaiting Government consultation on remedy.	,	,	
				4. Reputational damage	-											





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Key decision: Not applicable Unrestricted

Report to Pension Committee

29 April 2022

Governance Policy and Compliance Statement Review

Report by Director of Finance and Support Services

Summary

The Local Government Pension Scheme Regulations 2013 require Administering Authorities to set out their arrangements for governance and any delegations it may have in place. The Statement for the West Sussex LGPS reflects arrangements otherwise set out in the County Council's Constitution.

This report concerns an update to the Statement to reflect the change to the Terms of Reference of the Pensions Committee which has sole responsibility for LGPS pension functions and to set out the delegations to the Director of Finance and Support Services and the Director of Law and Assurance through the Council's Constitution. The Statement also places West Sussex County Council, as Administering Authority for the West Sussex Scheme in the context of the national governance and regulatory framework.

Opportunity has also been taken to review language and the presentation of the document.

Recommendation

That the Pensions Committee approves the Governance Policy and Compliance Statement at Appendix A for publication.

That the Pension Advisory Board consider the approved text.

1 Background and context

- 1.1 The Local Government Pension Scheme Regulations 2013 require Administering Authorities to set out their arrangements for governance and any delegations it may have in place.
- 1.2 The review of the published <u>Governance Policy and Compliance Statement</u> was postponed last year in anticipation of new guidance from the Scheme Advisory Board following completion the Good Governance project. This work has been delayed and therefore the statement has been reviewed against the current guidance. It is proposed that the Advisory Board consider the attached refresh of the Statement at a future meeting to determine whether it wishes to undertake a review in light of the output from the Good Governance project.

1.3 The Governance Policy and Governance Compliance Statements set out the responsibilities in relation to the Administering Authority within a single document. The way that the responsibilities are discharged are otherwise detailed within the Constitution.

2 Governance Policy

- 2.1 No significant changes are proposed. The Governance Policy has been revised. Opportunity has been taken to review the presentation and language used in addition to updating the content. The following are highlighted:
 - The full recital of the Regulations has been removed from the introduction and context about the national and local arrangements in relation to the Scheme have been included.
 - Wording has been included about the duties of the Pensions Committee as distinct from the County Council and Governance Committee.
 - Specific references have been included to the responsibilities of the Director of Finance and Support Services and Director of Law and Assurance, as set out in the Constitution.
 - The role of the County Council's Governance Committee has been updated specifically in relation to discharging the duties of the County Council in its capacity as Administering Authority through the Pensions Committee.
 - The changes to the Terms of Reference for the Pensions Committee and Governance Committee make it clear that the responsibility for LGPS pension functions sits with Pensions Committee.
 - A section has been added covering the national governance framework.

3 Governance Compliance Statement

- 3.1 Administering authorities are required to report the extent of compliance against a set of best practice governance principles laid down in statutory quidance.
- 3.2 The format of this Statement is determined by guidance but it has been updated to reflect the changes to the Terms of Reference of the Governance Committee and Pensions Committee (i.e. removing reference to the Pensions Committee being a 'secondary Committee'), the voting rights for the Chairman of the Pension Advisory Board and to provide further information around the Fund's Training Strategy.

4 Consultation, engagement and advice

- 4.1 The Governance Policy and Governance Compliance Statement have been reviewed by the Monitoring Officer of the Council.
- 4.2 The Pension Advisory Board has reviewed the Policy and Statement for compliance against the regulations and guidance in February 2022. They were satisfied that the statement was compliant.

5 Risk implications and mitigations

4.3 There are no specific risks save to note that the Council is required to maintain a Statement of Governance and Compliance and should maintain an up-to-date Statement to ensure compliance. Risk is covered more fully within the Business Plan agenda item.

Katharine Eberhart

Director of Finance and Support Services

Contact Officer: Rachel Wood, Pension Fund Strategist, 0330 222 3387, rachel.wood@westsussex.gov.uk

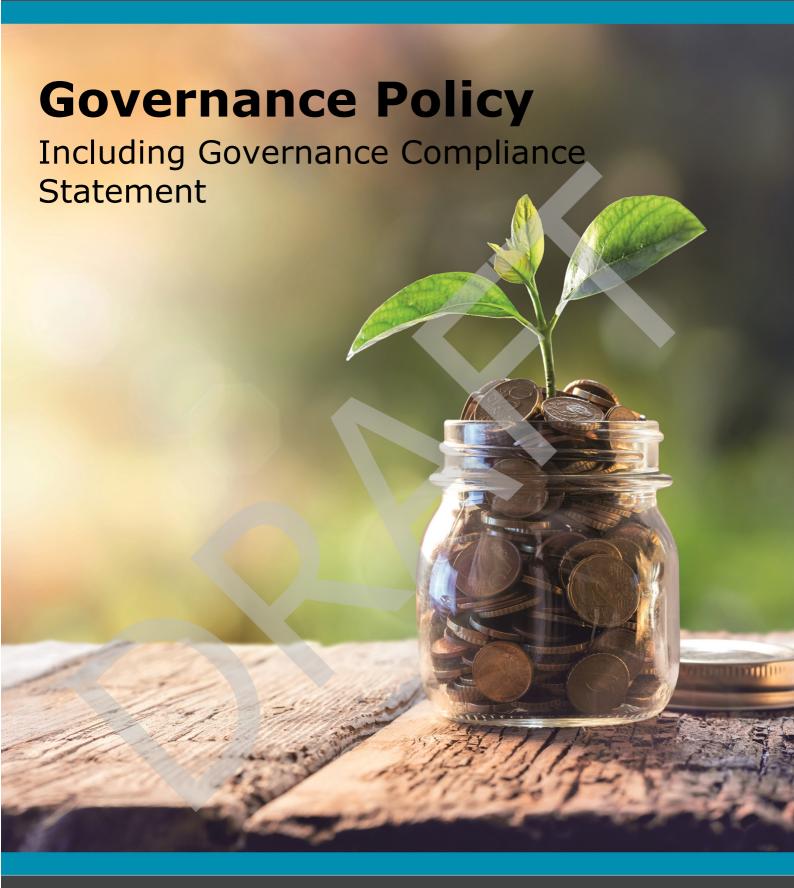
Appendices

Appendix A – Governance Policy and Compliance Statement

Background papers

None







Introduction

This is the Governance Policy and Governance Compliance Statement for the West Sussex Local Government Pension Scheme as required under <u>Clause 55 of the Local Government Pension Scheme Regulations 2013</u>.

The LGPS is one of the largest public sector pension schemes in the UK. It is a nationwide pension scheme with 5 million members across over 10,000 employers. The LGPS in England and Wales is administered locally through 90 local pension funds. The scheme regulations are made under the Superannuation Act 1972 and the Public Service Pension Schemes Act 2013. Changes to scheme rules are discussed at national level by employee and employer representatives but can only be amended with the approval of Parliament.

West Sussex County Council is the Administering Authority responsible for maintaining and managing the West Sussex Pension Fund on behalf of its stakeholders: the scheme members and employers participating in the Fund.

Flexibility is provided for each Administering Authority to determine their own governance arrangements but how functions in relation to maintaining the fund are delegated must be published along with the frequency of meetings, terms of reference and details of representation and voting rights. Administering Authorities are also required to report the extent of compliance against a set of best practice governance principles laid down in statutory guidance. This policy statement provides the required information.

This statement sets out the governance in place for the Council's Administering Authority responsibilities only. West Sussex County Council is also an Employer in the West Sussex Pension Fund. A separate governance structure and scheme of delegation is in place in relation to the Council's employer pension responsibilities.

The Statement was last reviewed in April 2022, taking appropriate advice. The Statement is published on the Pension Fund's website.

Where additional information is available, a hyperlink has been included within the text.

About the West Sussex Pension Fund

West Sussex County Council is required to maintain a pension fund ('the Fund') for its employees and those of other Scheme Employers within its area. West Sussex County Council therefore administers the Fund for its own employees and those of the seven District and Borough Councils and numerous other bodies. In total there are over 300 separate employers participating in the Fund. The Fund does not provide pensions for teachers, firefighters or police officers, for whom separate arrangements exist but pensions for administrative and support staff for those organisations is provided by the Council.

The role of the County Council's Pensions Committee is to discharge, in relation to the Fund, a fiduciary duty owed to scheme members and employers. In that way members of the Committee act as quasi-trustees when receiving advice and taking a position on pension fund matters including the investment strategy and the minds of each member of the Committee must be informed and led by the Committee's responsibilities collectively to serve the interests of Fund members and employers.

Decisions must be taken in accordance with public law obligations, including the obligations of reasonableness, rationality and impartiality.

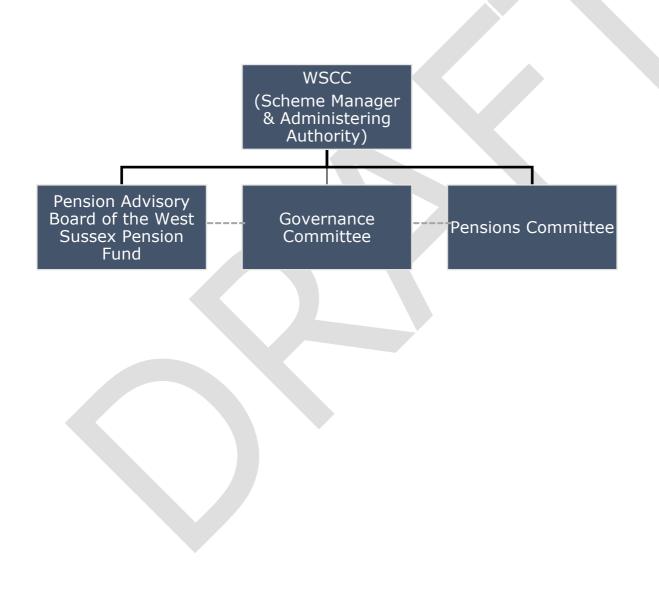
The Pensions Committee discharges pension scheme administration responsibilities on behalf of all scheme employers. The responsibilities of individual scheme employers, including the County Council, are dealt with through separate governance arrangement specific to each employer.



The Administering Authority

The County Council as Administering Authority is responsible for managing and administering the LGPS on behalf of its members. It can delegate that function to a Committee and can decide on the number of members of a Committee, their terms of office and the Committee's terms of reference. The County Council may therefore be referred to as the Scheme Manager.

Management of the pension fund is a non-executive function, which means that, by law, it cannot be the responsibility of the council's cabinet or executive members. This is reflected in the West Sussex governance structure that is set out below. Further details can be found in the West Sussex Constitution.



The Role of Officers

Senior officers of West Sussex County Council have been delegated certain statutory and formal responsibilities as part of the administrative responsibilities of the Council. Specific functions are delegated to named senior officers under the scheme of delegation which sets the parameters within which the officers can take decisions and operate the day-to-day business of the Pension Fund on behalf of the Council.

The County Council. under its Constitution, has determined that the Director of Finance and Support Services and the Director of Law and Assurance both have responsibility to manage the scheme operationally and advise the County Council in the discharge of the responsibilities of the County Council as Scheme Manager in relation to the Local Government Pension Scheme.¹

The specific responsibilities for the Director of Finance and Support Services in relation to the LGPS are set out in Part 3 of the Council's Constitution (Section No. 258 and 268) and summarised below:

- Taking any necessary action between the meetings of the Pensions Committee to implement the policy determined by the Committee in consultation with the chairman of the Committee.
- Admitting to the West Sussex County Council Pension Fund those organisations which are eligible for scheduled employer status under the Local Government Pension Scheme Regulations where the County Council has no discretion to refuse admission.
- Considering and determining requests for admission to the West Sussex County Council Pension Fund by those admission bodies that meet the definition in the Local Government Pension Scheme Regulations.
- Considering and determining whether to terminate an admission agreement and the management of exiting employers.
- All routine matters arising under the applicable Regulations

The Director of Law and Assurance also has responsibility to hear and determine any pension appeal or dispute requiring resolution (Part 3 of the Council's Constitution.

¹ Inclusion of "the scheme operationally" added for clarity of role

Governance Committee

Under the <u>County Council's Constitution (Appendix 7)</u> its Governance Committee has responsibility "to make arrangements for the discharge of the County Council's function as Scheme Manager and the exercising of the powers and duties of the County Council in its capacity as Administering Authority in relation to the Local Government Superannuation Acts and Regulations made thereunder and in particular to arrange for the discharge of those responsibilities through a formally constituted committee to be named the Pensions Committee".

In relation to legal requirement for a the Pension Advisory Board, the Governance Committee's Terms of Reference include to:

- a) Approve the job description and remuneration of and oversee the appointment of the independent Chairman of the Pension Advisory Board;
- b) Review the tenure of membership of a Board member in the event of consistent nonattendance on the advice of the Director of Law and Assurance;
- c) Remove a member of the Board during a term of appointment for reasons other than their ceasing to be eligible.
- d) Approve the Business Plan and budget of the Pension Advisory Board

The Governance Committee does not directly discharge any of the functions of the Council as Scheme Manager but, as it has the legal ability to do so in default of the Pensions Committee acting for whatever reason, the Committee's governance arrangements within the Constitution are set out below:

Frequency of meetings	Six times per year			
Representatives of scheme employer and scheme members	Nine members of the County Council. There are no other scheme employer or member groups represented.			
	The Committee is politically proportionate.			
Voting rights	All members may vote.			
Area of responsibility	Governance Committee's responsibility in relation to the Local Government Superannuation Acts and Regulations made thereunder relates to the County Council as an employer participating in the Scheme. It does not discharge the Council's responsibilities as administering authority.			

Pensions Committee

Under the County Council's Constitution (Appendix 7) responsibility for the discharge of the Administering Authority responsibilities for the LGPS sits with the Pensions Committee and as such the Pensions Committee is responsible for exercising the powers and duties of the County Council in its capacity as Administering Authority. The Terms of Reference in the Constitution

- a) Appointment of professional and specialist investment advisers and managers on a consultancy basis.
- b) Consideration of the recommendations of the advisers and managers including the Fund's investment strategy.
- c) Determination of the Pension Fund's investment strategy and oversight of the delivery of the strateav.
- d) Consideration of and response to the recommendations of the LGPS ACCESS Joint Committee.²
- e) Consideration of and response to key scheme governance, funding and administration issues, including responses to statutory consultations.
- f) Monitoring the Fund's performance.
- g) Ensuring that arrangements are in place for consultation and communication with stakeholders as necessary.
- h) Establishing member groups to review aspects of investment strategy or to undertake work on key themes and to report back to the Committee.
- i) Consideration of the work of the Regulation, Audit and Accounts Committee with regards to the Pension Fund accounts, internal and external auditors' reports, development and operation of risk management and approval of changes to anti-fraud and corruption strategy.
- j) To appoint a substitute representative for the ACCESS Joint Committee.

Representatives on the Pensions Committee are not appointed to represent the body appointing them or of which they are a member nor any political or personal interest. The fiduciary duty to employers, taxpayers and scheme beneficiaries must always be treated as their first and primary concern and put before the interests of individuals, groups or sectors represented on the Committee.3

An independent Adviser is appointed by the Committee to support the Pensions Committee through reviewing investment activity, giving advice on investment matters and offering a practical approach to address and control risk. The Independent Adviser attends all Pension Committee meetings.

² Following the requirement of LGPS to pool investments announced in the 2015 Summer Budget, some investments have transitioned to the operator of the ACCESS pool (A Collaboration of Central, Eastern and Southern Shires). The responsibility for appointing (and, when necessary, dismissing) Investment Managers within ACCESS sits with the Operator. The primary governance function of the ACCESS pool is the Joint Committee, which is made up of the chairs of each of the eleven Pension Committees within the ACCESS arrangement.

³ In line with reference to role within Governance Compliance Statement Statutory Guidance (2008)

www.westsussex.gov.uk/pensions Appendix A

The governance arrangements for the Committee are in the Constitution and summarised below:

Frequency of meetings	Four times per year.
	The frequency of any member groups established to undertake work on key themes will be determined at the time based on the remit of the group.
Representatives of scheme employer and scheme members	Ten members, seven councillors from the County Council plus representatives from the larger employers (District/Borough Councils and Scheduled Bodies) and a scheme member representative. ⁴ ⁵
Voting rights	All representatives on the Pensions Committee are entitled to vote.
Arrangements to enable the discharge of functions	Members are required to acquire and maintain an appropriate level of expertise, knowledge and skills as set out by the Chartered Institute of Public Finance and Accounting (CIPFA) in order to remain members of the Committee. Regular training and guidance are provided.
	The Committee can make decisions without reference to the full Council or Governance Committee.
	The Pension Fund's Business Plan sets out in more detail how the Terms of Reference are applied.

⁴ This usually includes the Council's Cabinet Member for Finance, although not formally required.

⁵ It is not part of the Administering Authority's remit to administer the selection process for the borough and district, scheduled body or scheme members sitting on the Pensions Committee or to ensure their attendance at meetings, unless they wish to do so. Notwithstanding this as far as possible, employer representatives are expected where possible to have a democratic mandate in addition to the mandate from their appointing body.

Pension Advisory Board

Under the Public Service Pensions Act 2013 all Administering Authorities have a Local Pension Board to assist the Scheme Manager in their compliance with the Pension Regulators Code of Practice on the governance and administration of public service pension schemes.

Under its Terms of Reference within the County Council's Constitution (Appendix 7) the Pension Advisory Board is responsible for assisting West Sussex County Council as Scheme Manager;

- a) To secure compliance with the scheme regulations and other legislation relating to the governance and administration of the scheme and any statutory pension scheme that is connected with it;
- b) To secure compliance with requirements imposed in relation to the scheme and any connected scheme by the Pensions Regulator;
- c) In such other matters as the scheme regulations may specify.

The principal functions of the Pension Advisory Board in the Constitution are:

- a) Seeking assurance that due process is followed with regard to Pensions Committee decisions.
- b) Considering the integrity and soundness of Pensions Committee decision making processes
- c) Seeking assurance that administration performance is in compliance with the Administration Strategy
- d) Considering the effectiveness of communication with employers and members including the Communication Strategy
- e) Considering and commenting on Internal Audit recommendations
- f) Consideration of External Auditor reports

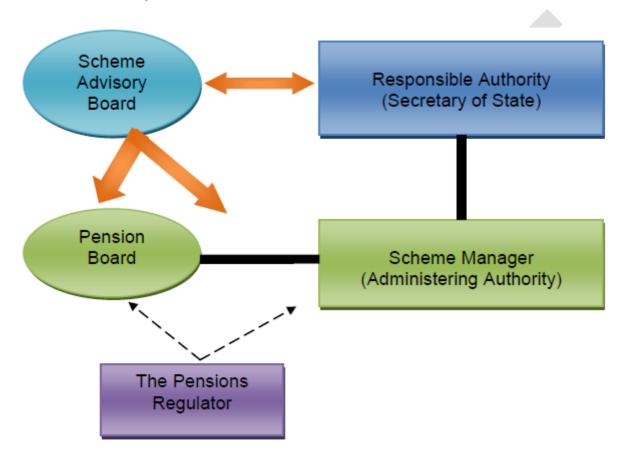
Any complaint or allegation of breach of due process brought to the attention of the Pension Advisory Board shall be dealt with in accordance with the Code of Practice as published by the Pensions Regulator.

Governance of the Advisory Board is within the Constitution and summarised below:

Frequency of meetings	Four times per year.
Representatives of scheme employer and scheme members	Seven members comprising three employer representatives (to represent all employers within the Scheme), three scheme members representatives (to represent all members of the Scheme (active, deferred and pensioner)) and an independent person (to act as Chairman).
Voting rights	Employer and scheme member representatives can vote. The Independent Chairman cannot vote.
Other information	A member must attend at least two meetings per year.
	The Pension Regulator's Code of Practice must be complied with.

National Framework

In addition to the arrangements in place by the Administering Authority there are a number of parties who have a role in governance of the LGPS nationally. The reference to Pension Board is the Pension Advisory Board.



- **Responsible Authority (Secretary of State)**: Under the Public Services Pensions Act 2013 each pension scheme covered by the act must have a 'Responsible Authority' which is the person who may make regulations for that scheme. In the case of the LGPS, the Responsible Authority is the Secretary of State.
- **Scheme Advisory Board:** This has responsibility for providing advice to the Secretary of State, at the authority's request, on the desirability of changes to the Local Government Pension Scheme. The Secretary of State must have regard to such advice.
- **The Pensions Regulator**: The Regulator has oversight of aspects of the governance and administration of public service pension schemes, including knowledge and understanding required by pension board members, conflicts of interest and representation and reporting breaches of the law. The powers of the Regulator have not been extended to cover areas such as the funding and investment of Funds but the Regulator does have a range of enforcement powers.

Governance Compliance Statement

Administering authorities are required to report the extent of compliance against a set of best practice governance principles laid down in statutory guidance. The Fund's response is set out below. For the purpose of the review, "lay members" are considered to be those who are not elected County Councillor members in line with Government's Statutory Guidance (2008).

Structure

Principle	Response
The management of the administration of benefits and strategic management of fund assets clearly rests with the main committee established by the appointing Council.	Compliant The Pensions Committee is a delegated committee and has clear and comprehensive terms of reference.
That representatives of participating LGPS employers, admitted bodies and scheme members (including pensioner and deferred members) are members of either the main or secondary committee established to underpin the work of the main committee.	Compliant Membership of the Pensions Committee includes a District Council, Scheduled Bodies and scheme member representatives.
That where a secondary committee or panel has been established, the structure ensures effective communication across both levels.	Not applicable There is no secondary Committee.
That where a secondary committee or panel has been established, at least one seat on the main committee is allocated for a member from the secondary committee or panel.	Not applicable There is no secondary Committee.

Representation

Principle	Response
That all key stakeholders are afforded the opportunity to be represented within the main or secondary committee structure. These include	Compliant Pensions Committee includes a District Council, Scheduled Bodies and a scheme member representative.
 employing authorities scheme members (including deferred and pensioner scheme members) where appropriate, independent professional observers 	The role of the independent adviser includes governance compliance monitoring and offering a practical approach to address and control risk. The Independent Adviser attends all Pension Committee meetings.
 expert advisers (on an ad hoc basis) 	Expert advisers attend Pension Committee meetings as appropriate.
That where lay members sit on a main or secondary committee, they are treated equally in terms of access to papers and meetings, training and are given full	Compliant District Council, Scheduled Bodies and scheme member representative all receive the same

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opportunity to contribute to the decision	meeting papers and training as the
making process, with or without voting rights	. Administering Authority representatives and
	have full opportunity to contribute to the
	decision making process. All members can
	vote.

Selection and Role of Lay Members

Principle	Response				
That committee or panel members are made fully aware of the status, role and function they are required to perform on either a main or secondary committee.	Compliant This is explicitly covered in the County Council's Constitution, included as an agenda item at first meeting following a County Council election and included in this Governance Policy Statement.				
That at the start of any meeting, committee members are invited to declare any financial or pecuniary interest related to specific matters on the agenda.	Compliant Declarations of Interest are required at each Pensions Committee meeting and recorded on the minutes for that meeting.				

Voting

Principle Re	esponse
authorities on voting rights is clear and transparent, including the justification for not extending voting rights to each body or group represented on main LGPS	ompliant xcept for the Chairman of the Pension dvisory Board all members can vote. he Chairman of the Pension Advisory Board bes not have voting rights in accordance ith statutory guidance.6

Training / Facility Time / Expenses

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Principle	Response
That in relation to the way in which statutory and related decisions are taken by the administering authority, there is a clear policy on training, facility time and reimbursement of expenses in respect of members involved in the decision-making process.	Compliant The Fund maintains a Training Strategy which applies to Pension Committee and Board members and officers. All expenses are reimbursed.
That where such a policy exists, it applies equally to all members of committees, subcommittees, advisory panels or any other form of secondary forum.	

⁶ As per this guidance - https://lgpslibrary.org/assets/ewsab/LPBv1.1t.pdf

That the administering authority considers	Compliant
the adoption of annual training plans for committee members and maintains a log of all such training undertaken.	The Pension Fund has a published Training Strategy for Pension Committee and Board members and officers. Training is reported as part of each Committee and Board meeting.

Meetings

Principle	Response
That an administering authority's main	Compliant
committee or committees meet at least quarterly.	The Pensions Committee meets quarterly.
That an administering authority's secondary	Not applicable
committee or panel meet at least twice a year and is synchronised with the dates when the main committee sits.	There is no secondary Committee.
That an administering authority who does	Not applicable
not include lay members in their formal	The Pensions Committee includes lay
governance arrangements, provide a	members.
forum outside of those arrangements by which the interests of key stakeholders can be represented.	

Access

Principle	Response
That subject to any rules in the Council's constitution, all members of main and secondary committees or panels has equal access to committee papers, documents and advice that falls to be considered at meetings of the main committee.	Compliant District Council, Scheduled Bodies and scheme member representative receive the same papers, documents and advice.

Scope

Principle	Response
That administering authorities have taken steps to bring wider scheme issues within the scope of their governance arrangements.	Compliant The Pensions Committee terms of reference include non investment issues.

Publicity

Principle	Response
That administering authorities have published details of their governance arrangements in such a way that stakeholders with an interest	The Fund's Governance Policy Statement is

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in the way in which the scheme is governed, can express an interest in wanting to be part of those arrangements.



Key decision: Not applicable

Unrestricted

Report to Pensions Committee

29 April 2022

Pension Administration

Report by Director of Finance and Support Services

Summary

As of 31 March 2022, the Scheme had 84,215 members.

Pension Administration services have been provided by Hampshire County Council since 4 March 2019. 100% compliance with key performance indicators has continued (this has been the case for the past 29 months).

34% of members have now registered onto the Membership Portal which allows them to view their Annual Benefit Statement, run retirement estimates and to access and update their personal details. This includes 34% of pensioner members who (unless opted for hard copy) will receive P60s and pensioner newsletters electronically.

70% of employers are now registered onto the Employer Portal which allows them to submit data and run their own estimates for early retirements.

202 of 214 data sets have been received to assist the team in completing updating membership records following the McCloud judgement.

Hymans Robertson have completed a review of the competitiveness and effectiveness of L&G as provider for LGPS AVCs. On 31 March 2022 there were 581 AVC members, an increase of 33% during the year. Hymans believe that, following the transfer from Standard Life and Utmost to L&G last year, the Fund's AVC arrangements give "Good Value for Members".

Recommendation: That the Pensions Committee notes the report.

1 Background and context

- 1.1 Hampshire County Council provides the Pension Administration Service for West Sussex County Council. The administration team are based in Winchester and the West Sussex Pensions Team works closely with Hampshire County Council.
- 1.2 The Pensions Committee has a key objective within its Business Plan to build on the improvement journey in relation to the administration and to deliver a high-quality administration service to all stakeholders with processes and procedures to ensure that the Fund receives all income due, and payments are made to the right people at the right time with clear communication and robust reporting.
- 1.3 On 31 March 2022 the Scheme had 84,215 members as analysed below. As this is the end of year report, the comparison to 31 March 2021 has been included. Membership overall has increased by 3,400 members. The balance of membership reflects the work completed by the team on historic leavers, which completed in late 2021.

Comparison of Scheme Member numbers 31 March 2021 and 31 March 2022

	31-Mar-21	31-Mar-22	Movement
Active	26,574	26,394	-0.7%
Deferred	31,958	34,781	8.8%
Pensioner	22,274	23,040	3.4%
Total	80,806	84,215	4.2%

1.4 In addition, there are 5,389 records classified as 'preserved refunds' Preserved refunds relate to those leaving the scheme (primarily) before reaching a two year 'vesting period' threshold and therefore do not qualify for deferred benefits. These preserved refunds can be paid out or transferred to another pension arrangements. A project is being scoped to provide options to those with preserved refunds in the Scheme.

2 Administration Performance – Business as Usual Activity

- 2.1 The Administration Strategy sets out performance expectations for employers and the Administering Authority. The team completed 2,117 cases in scope of the service standards for key processes over the quarter and continue to deliver 100% compliance.¹
- 2.2 The analysis on the following page shows the timescales for cases being completed over the quarter to provide more context about the member experience. The bold line shows the target timescale. Longer term analysis is in Appendix A.

¹ The team has delivered 100% compliance against the service standards for the past 29 months.

Type of Case	0-5 days	6-10 days	11-15 days	16-20 days	21-30 days	Total
Active Retirement	15	20	21	0	0	56
Deferred Retirement	51	36	85	0	0	172
Estimates	45	30	432	0	0	507
Deferred Benefits	41	22	52	133	699	947
Transfers In & Out	1	6	14	0	0	21
Divorce	2	6	34	0	0	42
Refunds	109	26	1	0	0	136
Rejoiners	3	4	10	31	0	48
Interfunds	5	7	70	0	0	82
Death Benefits	77	14	15	0	0	106
Total	349	171	734	164	699	2117

- 2.3 Following a review by officers of KPI timescales for neighbouring Authorities against those agreed for the West Sussex Fund, it is considered that these are in broad alignment. This will be further considered when the Government publishes its Good Governance consultation which is expected to include a section in relation to administration standards.
- 2.4 The administration team also report complaints received monthly. This allows officers to consider lessons learnt and any service improvements to be implemented. The table below sets out the number and themes of complaints received within the quarter to 31 March 2022 and the last twelve months. No new complaints were received over the quarter, however the Council responded to two complaints as a Stage 2 and one complaint within its Internal Dispute Resolution Process, each of which had already been responded to by the administration team and therefore included within the 12-month figures.

Complaints received within the quarter to 31 March 2022 and in the last 12 months

Theme	No. Complaints (Quarter)	No. Complaint (12 months)
Response Time		2
Error in pension figures	Escalated to Stage 2 (1)	2
Delay in retirement benefits		1
Unhappy with cheque payment being stopped		1
Enrolment Complaint (Employer)	Escalated to Stage 2 (1)	1
Unhappy with Children's Pensions amounts payable	Reviewed under IDRP (1)	1
Total	-	8

2.5 The team received seven compliments over the quarter, with 24 compliments over the previous 12 months.

Contribution Receipt

2.6 All LGPS contributions from the Fund's 206 employers are expected to be received by the Fund on the 22nd of each month following deduction. Since the Committee last met, all employers have adhered to this requirement. However, the Fund does have a clear escalation procedure and this has been used to manage any late payments / none provision of relevant paperwork. The contribution monitor is included at Appendix B.

Promotion of Portal

2.7 LGPS members can register for a pensions account on the member portal to view their Annual Benefit Statement, produce retirement estimates and to access and update their personal details. Employers can also register for access to a portal which allows them to submit data (including new starters and leavers) and run their own estimates for early retirements. It is anticipated that both sites provide efficiencies for the team and improve the quality of data held by the Scheme.

		31-Mar- 21	31-Mar-22	Movement
Active	No. registered	8,890	11,144	2,254
	% of membership	34%	42%	
Deferred	No. registered	7,339	10,025	2,686
	% of membership	21%	29%	
Pensioner	No. registered	3,379	7,765	4,386
	% of membership	7%	34%	
Total	No. registered	19,608	28,934	9,326
	% of membership	24%	34%	
Employers	No. registered	90	144	54
	% of employers	43%	70%	

2.8 As reported to the Committee in February, the Fund will now stop sending hard copy payslips, P60s and pensioner newsletters and is encouraging pensioner members to register for the Member Portal. The team sent a reminder to all pensioner members in February 2022 and as a result a further 2,548 pensioner members have registered for the Member Portal. In addition, 5,591 pensioners have opted out of the online service and will receive a paper copies of relevant documents.

Numbers of Pensioner members Registered for Portal, Opted Out or not responded as at 31 March 2022

	31-Mar-22
Registered for Portal	7,765
Opted out of online service	5,591
No response	9,684
Total Membership	23,040

3 Administration Performance – Project Work

McCloud Data Collection

- 3.1 Employers are statutorily required to provide extra data (hours worked and service breaks) for all members in the Scheme between April 2014 up to 31 March 2022 to allow the team to apply legislative changes to member benefits extending the underpin benefits to eligible younger members.
- 3.2 One additional employer has provided their return over the quarter meaning that as of 31 March 2022, 202 of 214 data sets had been received, equating to 24,601 members (93% of population). The team continue to engage with those employers who have outstanding data sets.

Pensions Dashboard Programme

3.3 On 31 January 2022, the Department for Work and Pensions published their consultation on the Pensions Dashboard Programme. In response the Council:

- Raised concerns about the implementing Dashboards at the same time as the McCloud remedy and proposed that the staging date for the LGPS should not be before the McCloud remedy has been fully complied with
- Highlighted the dependency on employers providing timely information and resolving queries
- Reflected that the scheme would display more than one value, to account for legacy and new schemes, in respect of members affected by the McCloud judgement

4 AVC arrangements

- 4.1 The Pension Fund put in place arrangements for member Additional Voluntary Contributions with Legal & General. The arrangement has been in place for a year and Hymans Robertson have been asked to complete a review of the competitiveness and effectiveness of L&G as provider for LGPS AVCs.
 - L&G are one of the leading DC providers and operate the largest private sector sponsored master trusts for auto-enrolment.
 - On 31 March 2022 there were 581 AVC members, an increase of 147 (or 33%) since 1 April 2021.
 - The AVC investment options were updated as part of the transfer of AVCs to L&G and as part of this a default option was introduced which adjusted the mix of assets held dependent on a member's age/time to retirement. This option is invested in by 66% of AVC members. The remaining members are invested in the self-select individual funds. The equity and multi-asset funds have all delivered positive returns, while cash and bond funds have been affected by market conditions over the last year. Overall, Hymans consider that the investment options remain appropriate for LGPS AVCs.
 - The current administration arrangements between the Fund and L&G are operating smoothly and Hymans have indicated that L&G have made a commitment towards the LGPS AVC market which should provide enhancements to their offering over the next few years.
 - Hymans believe that, following the transfer from Standard Life and Utmost to L&G last year, the Fund's AVC arrangements give "Good Value for Members". The Pensions Regulator expects certain defined contribution scheme trustees to complete a value for members assessment which involves self-assessing the quality of the administration and governance received by members. Whilst not a requirement for LGPS Administering Authorities this has been adopted as good practice and has been attached (Appendix C).

5 Breach Reporting

- 5.1 There are several regulatory requirements within the Local Government Pension Scheme (LGPS) for which there is a statutory duty to report to the Pensions Regulator if a material breach occurs.
- 5.2 Since the Committee met in December there has been one low risk data breach reported, which have been logged through West Sussex County Council's IT

Security Incident Report. The breach was caused by a member's service line being update with another similarly named employer, and subsequently being incorrectly included with that employer's data.

5.3 As part of their resilience testing the mains power feed at Hampshire County Council's data centre was deliberately interrupted to simulate a loss of power. During this "black building test", a faulty electrical component sent an Emergency Power Off signal to the battery backup which caused an immediate loss of power to all IT systems. Service was resumed and most services operational within a few hours. As a result, it was concluded that the business continuity arrangements for the data centre were efficient and effective.

6 Other options considered (and reasons for not proposing)

N/A

7 Consultation, engagement and advice

N/A

8 Finance

N/A

9 Risk implications and mitigations

Risks associated with this report are covered within the Business Plan agenda item.

10 Policy alignment and compliance

The Pensions Committee has an overarching objective to build on the improvement journey in relation to the administration and deliver a high-quality administration service to all stakeholders with processes and procedures to ensure that the Fund receives all income due and payments are made to the right people at the right time, clear communication and robust accounting and reports.

Katharine Eberhart

Director of Finance and Support Services

Contact Officer: Tara Atkins, Principal Pensions Consultant, (0)330 222 8787, tara.atkins@westsussex.gov.uk

Appendices

Appendix A - Administration Performance Previous 12 Months

Appendix B - Contribution Receipts Previous 12 Months

Appendix C – AVC Value for Money Assessment

Background papers

None

Recommended Training

Hymans LGPS Online Learning Academy – Module 3 – Administration and Fund Management



Administration Performance Previous 12 Months (1 April 2021 to 31 March 2022)

The table below shows the cumulative case completion against the target timescales and the number of cases by type over the 12 month period. The bold line shows the KPI target.

The casework reported does not include periodic tasks (such as the triennial valuation, publication of the Annual Benefit Statements, End of Year processes or notification of changes to Regulations) response times to enquiries made by members (which has a five working day expectation) and work in progress.

Type of Case	0-5 days	6-10 days	11-15 days	16-20 days	21-30 days	31-40 days	Total
Active Retirement	41%	65%	100%				406
Deferred Retirement	25%	48%	100%				647
Estimates	8%	18%	100%				2,117
Deferred Benefits	7%	10%	14%	24%	100%		3,440
Transfers In & Out	12%	24%	100%				121
Divorce	11%	22%	100%				170
Refunds	68%	98%	100%				488
Rejoiners	18%	32%	67%	100%			238
Interfunds	12%	21%	100%				321
Death Benefits	68%	83%	100%				400
Total	1,456	853	3,003	412	2,624	0	8,348

nterfunds	71	71	97	82	32:
Rejoiners	65	62	63	48	238
Refunds	104	127	121	136	488
Divorce	36	34	58	42	170
Transfers In & Out	36	37	27	21	121
Deferred Benefits	685	965	843	947	3,440
Estimates	483	663	464	507	2,117
Deferred Retirement	150	185	140	172	647
The table below shows the targets. Type of Case Active Retirement	101	147	102	56	406
Type of Case	Jun-21	Sep-21	Dec-21	Mar-22	Total

The table below shows work in progress on 31 March 2022. The day count reflects the time from date of receipt of the initiating request. Therefore, it includes time whilst cases are on hold with the administration team pending further information. The casework reported does not include work being undertaken as part of the historic leavers project, which forms part of the data improvement plan.

	Cases in progress 0- 5 days from receipt	Cases in progress 6- 10 days from receipt	Cases in progress 11-15 days from receipt	Cases in progress 16-20 days from receipt	Cases in progress 21-30 days from receipt	Cases in progress 31 + days from receipt	Cases in progress Total
Active Retirement	13	12	7	2	0	0	34
Deferred Retirement	19	16	6	1	0	0	42
Estimates	65	100	114	14	6	6	305
Deferred Benefits	57	168	120	87	70	26	528
Transfers in / out	1	0	2	0	1	0	4
Divorce	7	5	3	0	0	2	17
Refunds	12	0	0	0	0	0	12
Rejoiners	8	6	9	3	1	0	27
Interfunds	7	11	5	0	0	2	25
Death Benefits	10	1	11	2	5	8	37
Total	199	319	277	109	83	44	1,031
Previous quarter (total)	108	197	180	69	149	19	812

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Contribution Receipts Previous 12 Months (1 March 2021 to 28 February 2022)

The table below shows Scheme Employer performance in respect of their statutory responsibilities to paying their contributions to the Fund. All LGPS Contributions are to be received by the Fund on the 22nd of each month following deduction.

	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	12 Mth Av.
Total Active Employers	207	208	208	207	207	208	207	205	204	203	205	206	206
Employers Paid Late	1	8	2	1	3	2	2	0	2	1	0	0	2
Number of Late payments still outstanding	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Value of Late Payments (£)	645	13,601	9,822	563	15,757	18,115	591	0	14,044	1,321	0	0	6,205
Total Amount Still overdue (£)	-	-	-	-	-	_	_	-	_	-	-	0	N/A
Overdue Amount as a % of total contributions	-	-	-	-	-	-	-	-	-	-	-	0	N/A

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Value for Members assessment

The West Sussex Local Government Pension Fund undertook a review of its arrangements for additional voluntary contributions (AVCs) in 2020 resulting in a move to Legal & General as the new AVC provider for members in the West Sussex Local Government Pension Scheme from March 2021.

The Pension Fund has now asked its advisers to undertake an assessment of the value of the AVC arrangement for members, looking at charges, quality and suitability. The assessment follows the approach advocated as good practice by the Pensions Regulator. This note provides a summary of the findings. Overall our advisers have concluded that the AVC arrangements give good Value for members.

We would encourage all members with AVCs, or considering paying into an AVC, to think about how they are going to use your AVCs at retirement and whether their AVCs are invested in the most appropriate fund for them. Members may wish to consider taking independent advice on their own circumstances and the options available.

Findings

Good value is not simply about low charges, but also the quality and suitability of the AVC arrangements. **Overall, the AVC arrangements are considered to give good Value for Members** and **t**here are no pressing actions needed to improve Value for Members.

The analysis of the services for the AVC arrangements are summarised below:

Service	Rating	Comment
Costs and		Members saw a reduction in charges, typically in the region
charges		of 0.30% p.a. when AVCs were moved from Standard Life to
	Excellent	L&G.
Investment		The lifestyle option was designed for LGPS AVCs and the self-
		select fund range covers the main asset classes.
	Good	Several ESG and climate change aware funds are available as
		self-select options and feature in the growth and
		consolidation phases of the lifestyle option.
Administration		While the new arrangements have only been in place for one
		year, L&G's administration has generally been satisfactory,
	Average	while feedback has been positive.
Communication		Unlike the previous AVC arrangements, L&G have provided
		investment guides specific to the Fund's AVC arrangements
	Good	and members can manage their AVCs on-line.
Governance		An annual "health check" of the AVC arrangements is in
		keeping with TPR guidance.
	Good	

These areas are inter-related and so the results of the assessment are considered in aggregate.

The charges deducted from members' funds pay for the investment, administration and communication services provided by Legal & General.

Legal & General break their charges down between:

- An 0.30% p.a. annual management charge covering administration and communication;
 plus
- A fund management charge covering investment management which varies from fund to fund.

Agenda Item 8 Appendix C

The AVC funds' transaction costs are also borne by members and are implicit in the AVC funds' unit prices.

The charges for the default LGPS AVC Cash Lifestyle option vary over time between 0.48% p.a. to 0.43% p.a.

Further information

Legal & General have produced a fund guide which can be found at www.legalandgeneral.com/westsussexavc.

Neither the Fund nor Legal & General can give you financial advice. If you are unsure about what course of action is right for you, we suggest that you seek independent financial advice. You can find a local independent financial adviser (IFA) at: www.unbiased.co.uk. Please beware of pension scams and only use an adviser regulated by the Financial Conduct Authority. You can find out about the new rules which give you more "freedom and choice" at retirement at: www.pensionwise.gov.uk.

The table below provides more information about the VfM rating.

VfM rating	Definition
Excellent	The Scheme offers excellent value for members, providing services within a top 20% quality/cost range compared with typical options for similar schemes.
Good	The Scheme offers good value for members, providing services at better quality/cost compared with typical options for similar schemes.
Average	The Scheme offers average value for members, providing similar services at similar quality/cost compared with typical options for similar schemes.
Below average	The Scheme offers below average value for members, providing similar services at higher cost or more limited services for similar cost compared with typical options for similar schemes.
Poor	The Scheme offers poor value for members providing services, within the bottom 20% quality/cost range compared with typical options for similar schemes.

Key decision: Not applicable Unrestricted

Report to Pensions Committee

29 April 2022

Cyber Security

Report by Director of Finance and Support Services

Summary

The Pension Fund Risk Register has a red risk relating to cyber security. The paper below sets out some of the risks specific to the Pension Fund and how this risk is monitored and managed by the County Council, Hampshire Pension Services (as Administrators) and Link Fund Solutions (as Operator).

Recommendations

- (1) Officers continue to monitor cyber security and risk
- (2) Pension Committee Members and Pension Advisory Board members undertake to complete the LOLA training and the tPR toolkit training, as identified in paragraph 6.1.

Proposal

1 Background and context

- 1.1 The Pension Fund risk register currently has a red risk relating to cyber security and risk -
 - Cyber crime resulting in personal data for members being accessed fraudulently
- 1.2 Cyber risk can be broadly defined as the risk of loss, disruption or damage to a scheme or its members as a result of the failure of its information technology systems and processes. The risk has increased over the last year from amber to red to reflect the risk status on the Corporate Risk Register and the changing environment.
- 1.3 The Pension Fund relies on the WSCC corporate IT team to manage cyber security for information held on the corporate network and on Hampshire Pension Services for information held as part of the administration service provided. There is also a reliance on the cyber security measures in place with stakeholders and third-party providers including:
 - Information received from over 200 participating employers
 - Information received from over 80,000 members

- Information provided to EY as auditor
- Hymans Robertson as the Fund Actuary
- Link as investment manager for the Fund's liquid assets
- Northern Trust as custodian
- L&G as AVC providers
- Legal advisers, consultants and officers
- 1.4 The Pensions Regulator (TPR) has placed more importance on cyber security over the last few years and is interested in how pension schemes manage the risk. The Regulator does not expect LGPS schemes to only rely on Host Authority IT policies (i.e., WSCC) but to have their own assurance and mitigations in place. Cyber risk is expected to be covered comprehensively in the new single Code of Practice from the Regulator, which should be published this summer.

2 Cyber Risk

- 2.1 Cyber risk can be broadly defined as the risk of loss, disruption or damage to a scheme or its members as a result of the failure of its information technology systems and processes. It includes risks to information as well as assets, and both internal risks (e.g., from staff) and external risks (e.g., hacking, phishing, ransomware.)
- 2.2 Cyber risk is an evolving area and one that cannot be fully mitigated against. It is therefore important to acknowledge it a threat and have appropriate steps and procedures in place should an event occur.
- 2.3 There is a multiplicity of cyber threats including ransomware attacks, denial of service, phishing and "zero-day" attacks and they can lead to data loss, financial loss, disruption to service and reputational damage.
- 2.4 Specific ways the Pension Fund can be targeted include –
- The Fund holds a large amount of detailed personal data that could be exploited either by stealing a member's identity or, due to the quantity of information being held, the data could be accessed with a view to selling it in bulk.
- As the Fund also holds billions of pounds of assets, criminals may try to divert transactions to access these funds. It is also possible that Fund Managers, Pool Operators or other third parties may be targeted due to the large amount of assets that they manage.
- A large amount of member data and financial information is held online which could be targeted to gain access to personal data or bank details.
- The level of cyber security awareness is relatively low amongst scheme members and personal information may be sent in an unsecured email which could be intercepted.
- 2.5 The consequences of a cyber attack could include disruption to payments, identity theft, reputational damage, loss of members' trust, financial or time loss, fines being imposed by the Regulator.
- 2.6 The Pensions Regulator is very clear that a fund should not solely rely on the corporate IT team's cyber policies and procedures. Its special guidance expects steps to be taken to build up cyber resilience (i.e. minimising the risk of a cyber

incident occurring and recovering if an incident does occur) through an assessment cycle. Officers have been working with internal teams and third-party providers to understand the management and mitigations in place with regards to cyber risk. This will be put into a Fund specific plan.

3 West Sussex County Council

- 2.7 The County Council provides the infrastructure which supports financial transactions of the Pension Fund and the network on which files are held.
- 2.8 The County Council IT Department regularly review, measure and evaluate the corporate and organisational response to current and emerging cyber threats and where applicable take pertinent actions to mitigate any risks identified. The Council has joined South East Group Warning Advice and Reporting Point to assist with ensuring that cyber attacks are identified early, knowledge of current and emerging threats is shared and that reporting and monitoring is effective.
- 2.9 There are regular communications to all staff regarding cyber threats, particularly phishing scams, and all staff are expected to undertake mandatory annual Information Security and Data Protection training. This is monitored and recorded for Pensions Team members alongside other training undertaken. Pensions Team officers are also required to complete the Pension Regulator Toolkit training which includes a module about pension scams.
- 2.10 There is a clear and defined testing schedule for the Council including business continuity/disaster recovery, penetration testing and social engineering. The IT Department are also undertaking a training needs assessment to ensure resources are appropriately skilled and corporate practices are aligned to the National Cyber Security Centre guidelines.

4 Hampshire Pension Services

- 4.1 Hampshire Pension Services (HPS) are the administrators for the West Sussex Pension Fund. They therefore hold a large amount of detailed personal data and generate payments from the Fund's bank account All member pension records and documents are held electronically in UPM, a pension database system provided by Civica.
- 4.2 The delegation agreement between West Sussex and Hampshire sets out the data protection requirements that Hampshire must adhere to including archiving and backing up data.
- 4.3 HPS have recently produced a Cyber Security Statement of Compliance which sets out their approach to cyber resilience and which has been shared with officers. It includes how HPS assesses and minimises the risk of a cyber incident occurring but also plans to recover, should an incident take place.
- 4.4 HPS also have a <u>dedicated webpage</u> informing members about the risks of pension scams and liberation including the warning signs for members to be aware of and the actions that they should take if suspicious. HPS have self-certified to the Pensions Regulator that they follow the principles of the Regulator pledge to combat pension scams.

5 Other Third Parties

- 4.5 Following the transfer of liquid assets into the ACCESS ACS there is a greater reliance on the systems and processes that Link as the Operator has in place regarding cyber security. There are provisions within the Operator Agreement in place with Link, setting out their responsibilities in this area.
- 4.6 The ACCESS Support Unit has responsibility for contract management and there is a contract manager in place to ensure that Link comply with the requirements of the Operator Agreement including cyber security and data protection.

6 Training

- 4.7 The LGPS Online Learning Academy has a section on Introduction to Cyber Risk which sits within Module Six Current Issues. This provides a brief background to cyber risk and the responsibilities of the Fund.
- 4.8 The Pension Regulator toolkit consists of seven modules including Managing Risk and Internal Controls and Pension Scams. It is recommended that all Committee members complete the toolkit.

Katharine Eberhart

Director of Finance and Support Services

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Appendices

None

Background papers

None

Key decision: Not applicable

Unrestricted

Report to Pensions Committee

29 April 2022

Actuarial Valuation 2022

Report by Director of Finance and Support Services

Summary

Under the Regulations, the Administering Authority must obtain an actuarial valuation of the assets and liabilities of the pension fund. Work has started to obtain an updated position from the Fund Actuary as at 31 March 2022. However, as with 2019 the valuation exercise will be undertaken during a period of significant uncertainty.

Amending Regulations in relation to the December 2018 the Court of Appeal judgement, that found the protections introduced in some public service pension schemes during their reform in 2015 discriminated on grounds of age (McCloud), are expected later this year. Currently the Public Service Pensions and Judicial Offices Bill is at the Public Bill Committee stage and various amendments have been proposed. Prior to any Regulations coming into force, and because of Authorities needing to complete their valuation exercises, the Department for Levelling Up, Housing and Communities (DLUHC) have suggested that all Authorities should (primarily) value members' benefits as required by the various Regulations in force on 31 March 2022.

In addition, a judicial review of whether the impact of the McCloud case should be included in the Cost Control Mechanism is expected to be heard in May or June 2022. The outcome of this is likely to determine whether certain member borne costs have caused employer costs of the schemes to increase/decrease by more than 2% from a predetermined cost envelope – and therefore whether changes are required to member to benefits or employee contributions.

Recommendation: That the Pensions Committee notes the report.

1 Background

1.1 Under Regulation 62, the Administering Authority must obtain an actuarial valuation of the assets and liabilities of the pension fund as at 31st March 2016 and on 31st March in every third year afterwards (ie 2019, 2022 etc) and a report by an actuary in respect of the valuation.¹

¹ The Government consulted on "Local government pension scheme: changes to the local valuation cycle and management of employer risk" in May 2019. There has not been a response from Government on proposed amendments to the local fund valuations from the current 3-year (triennial) to a 4-year (quadrennial) cycle.

2 Funding Update

- 2.1 In reaction to Russia's invasion of Ukraine, equity markets fell, with some particularly volatile movements in individual sectors and stocks, and sharp rises in the price of some commodities. This has exposed the fund to some short-term volatility. However, market volatility is expected, and the Fund Actuary has indicated this will not have a significant impact on the expected results of the valuation.
- 2.2 Assumptions are still to be reviewed (particularly in relation to future inflation) but on a like for like basis with the 2019 valuations the funding level is estimated to have increased from around 112% to 120%. Higher inflation will dampen the increase in the funding level.
- 2.3 It is best practice to review all the Fund's financial and demographic assumptions at each valuation to take account of how the Fund's membership and investment strategy have changed, and to reflect any changes in the environment within which the Fund operates (economic, demographic, political etc.). Officers are discussing the financial and demographic assumptions with the Fund's Actuary and will provide an update for the Committee's consideration in July 2022.

3 2022 Valuation - McCloud

- 3.1 In December 2018, the Court of Appeal found that the transitional protections introduced to the judicial and firefighters' schemes during the reform of public service pensions in 2015 discriminated on grounds of age. On 15 July 2019 the UK Government issued a written ministerial statement to confirm that as transitional protection was provided in all public service schemes, the ruling (generally referred to as the McCloud judgment) had implications for all those schemes, including the LGPS in England and Wales. Whilst proposals to address the specific discrimination in the LGPS have been set out in a written ministerial statement on 13 May 2021, changes have not yet been made to regulations. The amending regulations are expected to be made later this year.
- 3.2 The Public Service Pensions and Judicial Offices Bill began its Public Bill Committee stage on 27 January. Amendments proposed by MPs which are of relevance to the LGPS include those set out on the following page:

Proposed Amendment	Context	Impact
Increasing the scope Final salary	To include members who were not active on 31 March 2012 but have LGPS membership before that date. For example, someone who was a deferred LGPS member on 31 March 2012 but who re-joined and aggregated sometime before 1 April 2022 and did not have a disqualifying break, will now be in scope. In addition, broadly comparable schemes will now not count as part of a disqualifying break, meaning staff who were TUPE transferred out to such a scheme are not penalised.	The administration team have collected McCloud data for all members with CARE membership. The Fund Actuary has advised the impact of this increased scope will be de minimus on funding levels and contribution rates. Additional data may need to be
benefits	final salary benefits for transferred-in service from different public service schemes where the service benefitted from final salary protection in the other scheme.	requested from other public service schemes in these instances.
Requirement to aggregate	To require members to aggregate service in order to qualify for underpin protection.	It is unclear how this will be accomplished (e.g. by member choice or through automatic aggregation).
Pension credits and debits	To allow an adjustment of pension credits and debits (which arise in divorce proceedings or on termination of a civil partnership) to reflect the remedy.	The fund's administrators may need to recalculate credits and debits. It is currently unclear how any over/underpayments would be dealt with.
Interest	To allow interest in connection with amounts owed as a result of the remedy.	The fund will need to pay compensation in some instances (where benefits have already been paid out). Interest will be applied to any payments. Fund officers to be mindful of the potential impact on cashflow.

- 3.3 In addition, the Department for Levelling Up, Housing and Communities (DLUHC) has written to all LGPS's on the current position on McCloud remedy for administering authorities to consider whilst undertaking the 2022 valuations in an attempt to avoid differences in approach between funds.
- 3.4 DLUHC have suggested that for the purpose of the 2022 triennial valuation all administering authorities should value members' benefits as required by the

various Regulations in force on 31 March 2022 except for the following assumptions:

- It should be assumed that the current underpin (which only applies to those members within 10 years of their NPA at 31 March 2012) will be revised and apply to all members who were active in the scheme on or before 31 March 2012 and who join the post 1 April 2014 scheme without a disqualifying service gap.
- The period of protection will apply from 1 April 2014 to 31 March 2022 but will cease when a member leaves active service or reaches their final salary scheme normal retirement age (whichever is sooner).
- Where a member remains in active service beyond 31 March 2022 the comparison of their benefits will be based on their final salary when they leave the LGPS or when they reach their final salary scheme normal retirement age (again whichever is sooner).
- Underpin protection will apply to qualifying members who leave active membership of the LGPS with an immediate or deferred entitlement to a pension.
- The underpin will consider when members take their benefit so they can be assured they are getting the higher benefit.
- 3.5 The Fund Actuary has reviewed these suggestions and considers that they are reasonable.
- 3.6 However, this does not preclude final Regulations taking a different approach to McCloud remedy to that outlined above. Therefore, the Funding Strategy Statement will make it clear that employer contributions may need to be revisiting if the actual outcome is materially different.

4 Cost Control Mechanism

4.1 The Government Actuary's Department (GAD) has recently released their 2016 valuations in respect of the Cost Control Mechanism for the civil service, police and fire schemes. The LGPS is also exposed to the Cost Control Mechanism, but GAD have not released their valuation yet but the outcomes for the other public sector schemes provide an indication for the LGPS. Under the Cost Control Mechanism, if certain member borne costs are determined to have caused employer costs of the schemes to increase/decrease by more than the cost envelope tolerance, then the benefits or employee contributions of those schemes must be changed to bring the employer costs back to the predetermined cost envelope. However, it is not yet clear whether the impact of the McCloud remedy should be included within the Cost Control Mechanism valuations and this determination of this is likely to be meaningful in terms of the cost envelope and adjustments to benefits/contributions. Therefore, there is a significant amount of uncertainty as to what the outcome will be. Any changes would likely be backdated to 1 April 2019.

5 Academy Conversions

- 5.1 As part of its Levelling Up agenda, the Government has issued a white paper on education in England which confirms plans to permit councils to establish their own Multi Academy Trusts (MATs) and for the remaining 12,000 local authority schools to convert to academy status by 2030. West Sussex has approximately 200 local authority schools who have not yet converted, so this will create a significant increase in employers in the Scheme and affect the Council payroll and membership.
- 5.2 The increase in employers (as a result of Academy conversions and any outsourcing arrangements they put in place) has been reflected on the risk register. This is considered to have an administrative rather than funding impact.

6 2022 Valuation – Progress

- 6.1 The administration team has provided a data extract for the prior year (31 March 2021) which has been reviewed by the Fund Actuary. This indicated that (at whole fund level) there had been good improvements to the quality of data held by the Fund. Although the improvements by employer has not been reviewed, overall this should reduce the level of assumptions that the Fund Actuary needs to make as part of the main valuation exercise.
- 6.2 Officers are intending to attend a meeting of Finance Officers from the District and Borough Councils, and the Police Authority over the next quarter. This will provide opportunity to speak with Scheme Employers about the valuation in general but also look to ensure that the Fund has a full understanding of any contracting arrangements in place with associated admission bodies and that the Scheme Employer is clear on the impact of these on the funding / contribution strategy.
- 6.3 Assumptions will be considered by the Committee in July 2022.
- 6.4 Draft employer results should be available for consultation in October 2022. Employers will be invited to a meeting with the Fund Actuary to discuss their individual results.

7 Other options considered (and reasons for not proposing)

N/A

8 Consultation, engagement and advice

The Fund Actuary, Hymans Robertson, have been consulted on this paper.

9 Finance

N/A

10 Risk implications and mitigations

Risks associated with this report are covered within the Business Plan agenda item.

11 Policy alignment and compliance

The Fund has published its Funding Strategy Statement.

Katharine Eberhart

Director of Finance and Support Services

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Appendices

None

Background papers

None

Recommended Training

N/A









